



The Brown Table

Building whānau resilience. *Together.*

Q3 REPORT

JANUARY - MARCH 2023

**the
fono**
caring is our culture


**Te Hau Ora
O Ngāpuhi**


**Te Hau Āwhiowhio ō
Otangarei Trust**



 **de whare**


Where Time is a Gift


**NGA MANGA
PURIRI**

 **TE URI O HAU**
TANGATA DEVELOPMENT LTD

About Us

We are a group of eight Tai Tokerau providers who are leaders and champions of Whānau Resilience for Tai Tokerau.

- The Fono Trust
- Te Uri o Hau Tangata Development
- Te Whare Ruruhau o Meri
- Ngā Manga Puriri
- Hau Ora o Ngāpuhi
- Te Hau Āwhiowhio o Otangarei
- Mauri Social Services
- Whare Tīmatatanga Hou Ora.





**Stronger.
Together.**



The Brown Table
Building whānau resilience. *Together.*

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He Taki

Tūrou, Oro mai! Nā mātou i hanga i te whare e tū nei, ko ōna kaupapa ko te whanaungatanga, ko te wairua, ko te tika, ko te pono me te aroha. Enagri, ma te kanohi kitea ka tāea e mātou te tuitui i ngā kaupapa nei hei oranga mo te whānau mō āke tonu atu.



Wairua: We view Wairua as being interrelated to everything and as a fundamental aspect of wellbeing. We think, we feel, and we act in Wairua. Vaerua: The coming together of two Va. Va meaning the relational space and time that exists between people and places.

Whanaungatanga: Binds individuals to the wider group; affirms the value of the collective; brings people into the one whānau; and provides the basis for us to work together. Tauhi Va: We care for the relational space and time that exists between people and places.

Tika, Pono, Aroha/Fala: Although these values have been heavily used across many sectors, we choose to adopt them in the way that we work together; because they call on us to be fair and accurate; to be honest, and genuine in our dealings with one another, and to be compassionate and empathetic of each other's feelings. Fala: The fala is representative of the mat in which we care for the shared spaces where tika pono and aroha are exchanged.

Kanohi ki te Kanohi: To ensure that the flame of whanaungatanga burns bright, we will organise to meet regularly, face to face, to share, to learn, to help, and to grow together. Atu: We live intentionally and grow together.

Mō Ake Tonu: We will stay the course, and maintain commitment and continuity. Tu'u kalikali: We stand firm.

Te Hokinga Mai/ Foki Mai: We will uphold this taki whenever we meet and we will look at how we have grown and what we have learned from this challenge.

Benefits of Our Collective



Accurate regional reporting

Our collective data capturing shows a clearer picture of whānau resilience here in Taitokerau.



Increased data capturing

More data means more informed decision-making and allocation of resources. Over time we will not only understand where our resources go but also where resources are needed.



Responsive

Joining forces “on the ground” provides the ability to address what matters.



Improved community response

Having an established roopu allows for more effective community korero and response.



Collaborative complex problem-solving

Pooling our collective knowledge and resources means we can achieve goals more effectively.



Dynamic

We can adapt as a collective as situations change.

He Pou

MANA TANGATA



Strengthen cultural identity and whakapapa

Support whānau to develop their sense of identity within their whānau, hapu and iwi and within te ao maori, and whakamana whānau to take charge of their own destiny.

MANA WHĀNAU



Strengthen social capability and community connection

Grow community capacity and capability to support and sustain change.

MĀTAURANGA



Support behaviour change for men and people using violence

Respectfully challenge men and those using violence to take responsibility for their behaviour, and provide ongoing strengths-based, culturally responsive support which helps people heal and choose to not use violence.

MANA MOTUHAKE



Support trauma healing and recovery from violence

Use a trauma-informed analysis of family violence which acknowledges the intergenerational nature of family violence and the devastating impacts this has on those directly affected or exposed to it.

ORANGA WHĀNAU



Create healthy relationships and skills

Create opportunities to build skills, knowledge and experiences to enable strong, positive and respectful relationships in parents, partners, whānau and communities

The Brown Table



**Te Hau Āwhiowhio ō
Otangarei Trust**
Janine Kaipo
OPERATIONS MANAGER / KAIWHAKAHAERE RAUEMI



**Whare Tīmatatanga
Hou Ora Inc**
Waimaria Veza
CHIEF EXECUTIVE



Te Uri o Hau Tangata
Tania Moriarty
MANAGER



Ngā Manga Pūriri
Pam Armstrong
REPRESENTATIVE



The Fono Trust
Sally Dalhousie
CHIEF OPERATING OFFICER



Te Whare Ruruhau o Meri
Martha Kilgour
MANAGER



Te Hau Ora O Ngāpuhi
Tia Ashby
CEO



Mauri Social Service
Chev Reti
KAIHAUTU

Regions



Where Tāmāhanga Hou Ora is



Te Rarawa



Te Hau Ora
O Ngāpuhi



TE URI O HAU
TANGATA DEVELOPMENT LTD



Te Uri o Hau

Ngāti Kuri
Ngāti Takoto
Te Aupouri

Ngāti Kahu
Ngāti Kahu ki Whangaroa
Ngāti Kahu / Ngāpuhi ki Whangaroa



the
fono

caring is our culture



Te Hau Āwhiowhio o
Otangarei Trust

Ngāpuhi

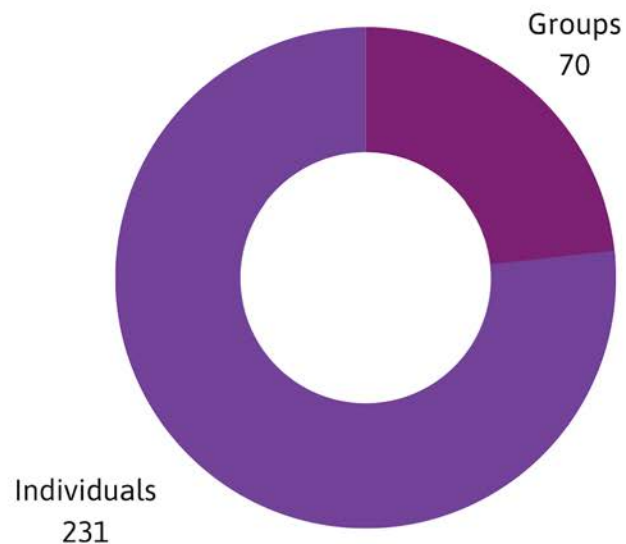
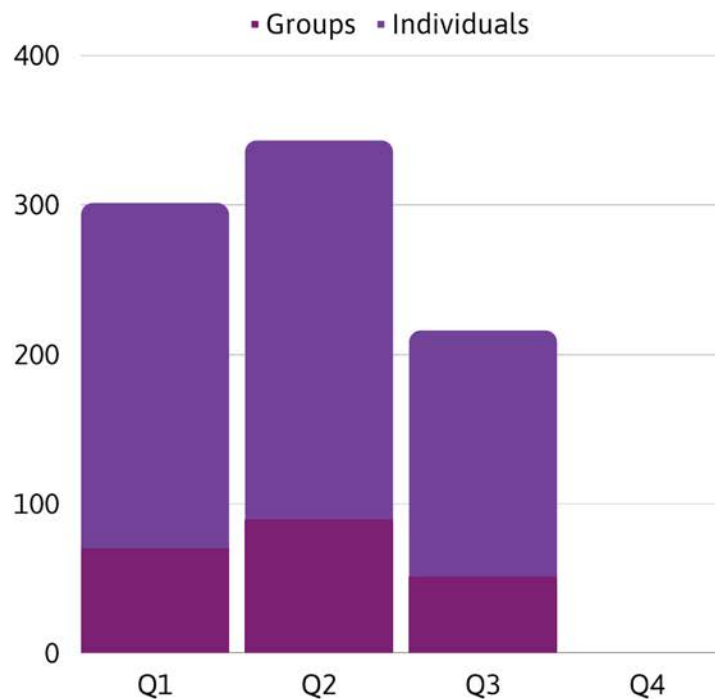
Ngāti
Whatua

Te Tai Tokerau covers
a region of 13,789 square
kilometres. Whānau we support
cover the region and are families
and/or individuals identified by
one of our eight providers.

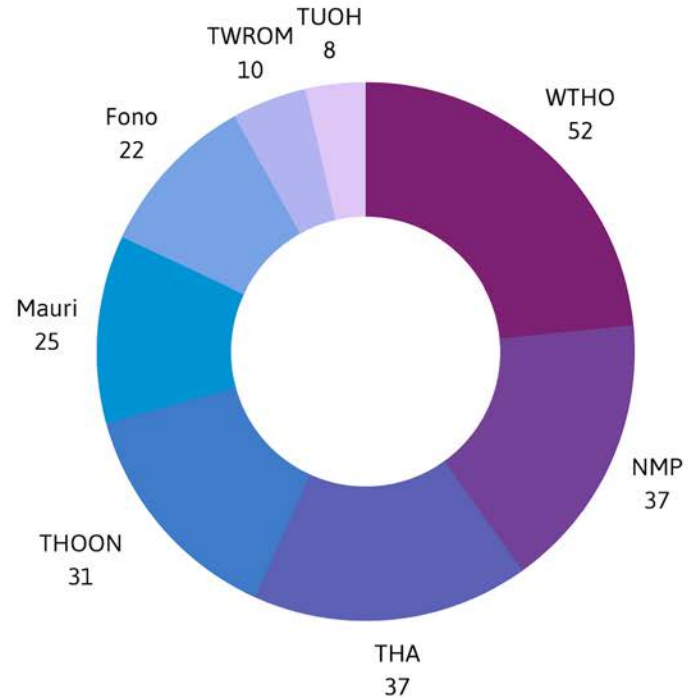
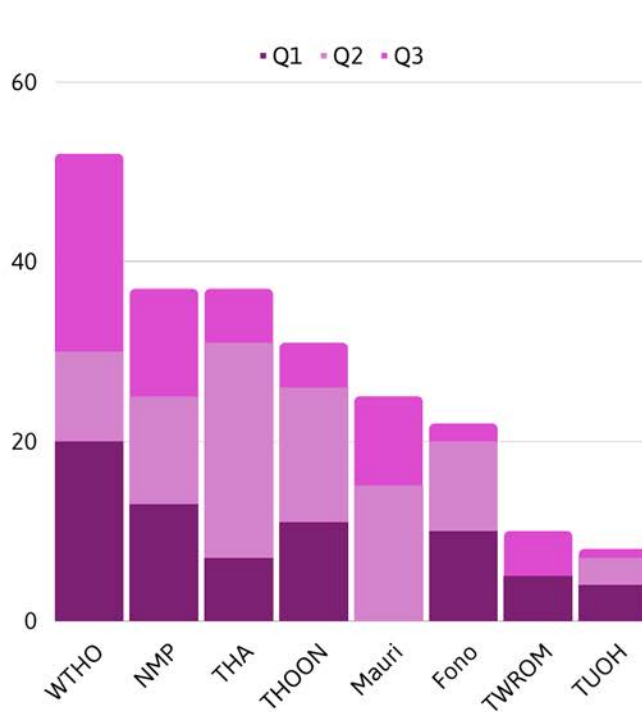


Quarterly Comparison TO DATE

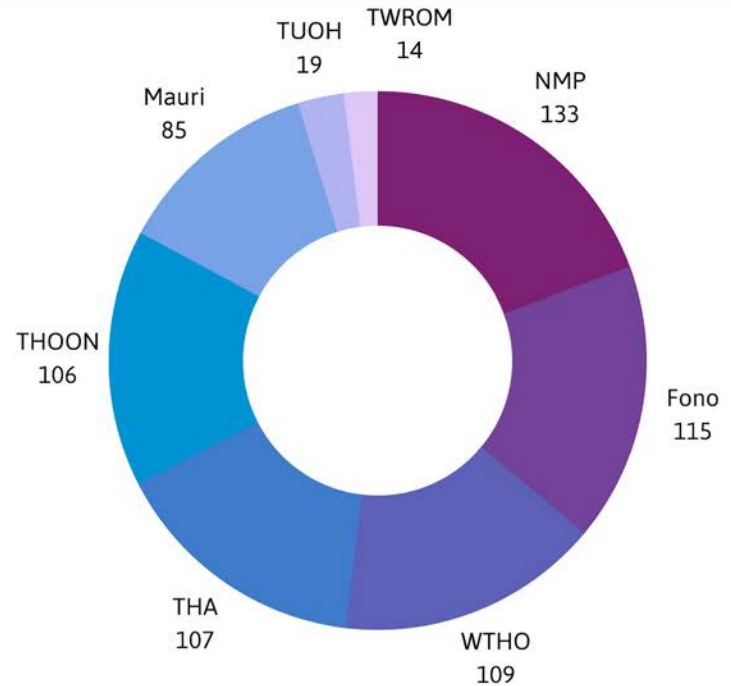
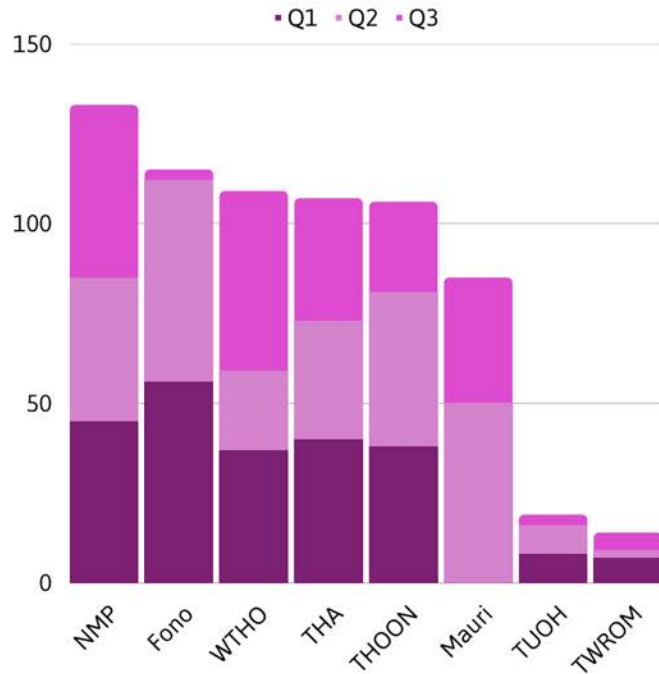
Total Engaged Per Quarter Groups v Individuals



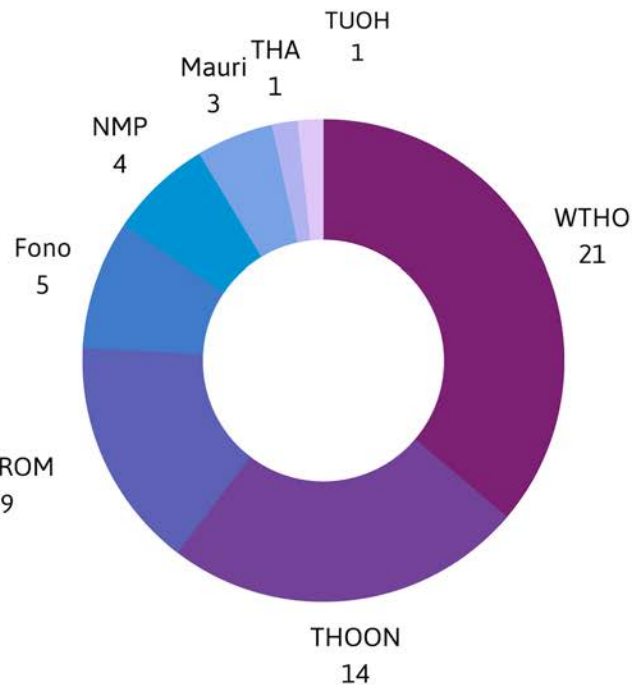
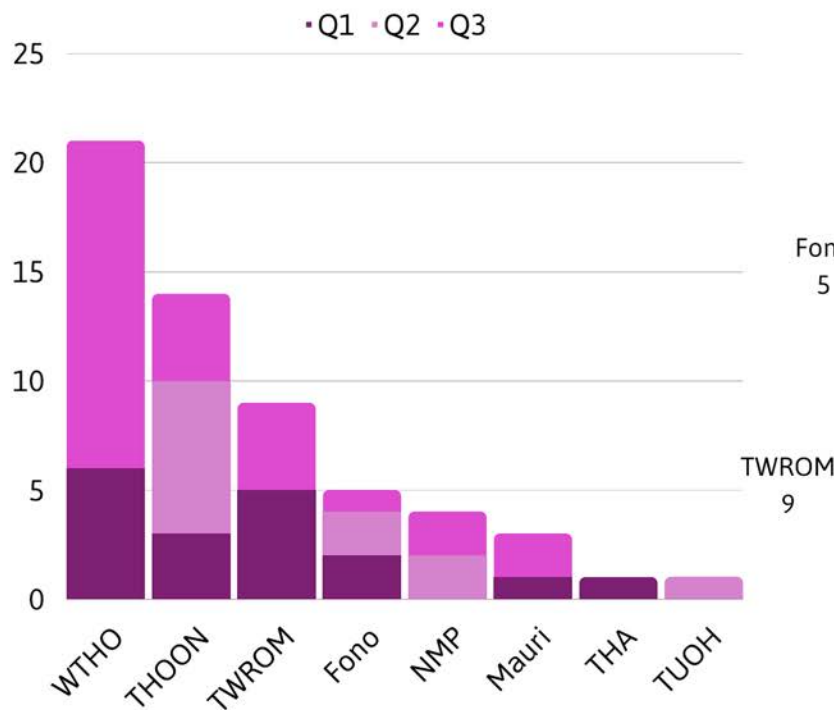
Total Groups Engaged Per Quarter By Provider



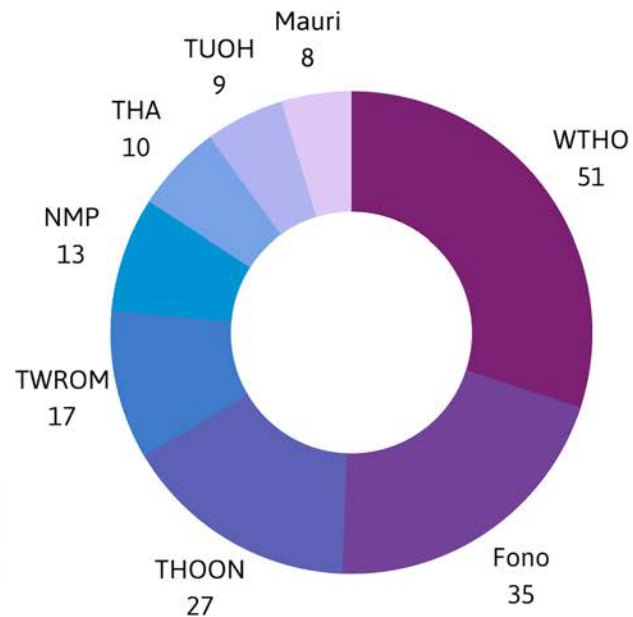
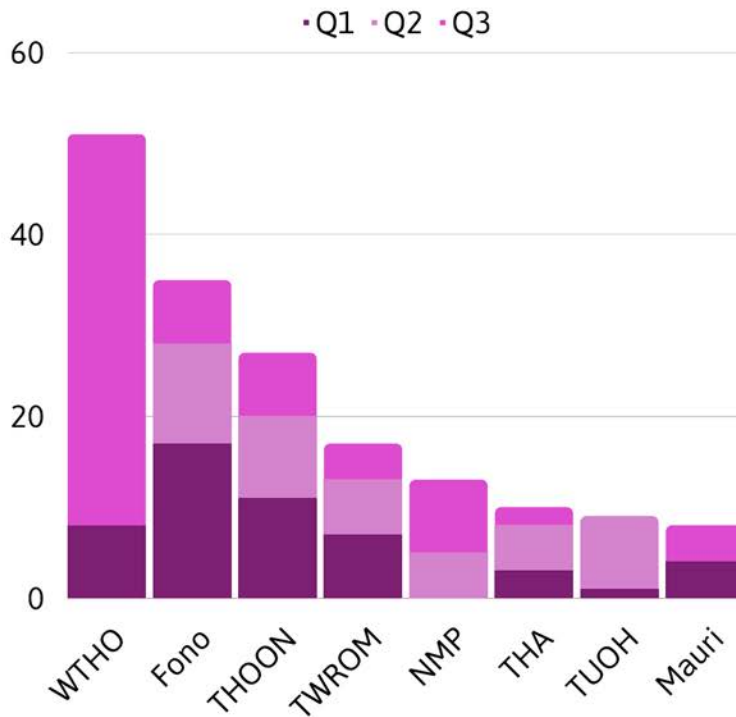
Total Individuals Engaged Per Quarter By Provider



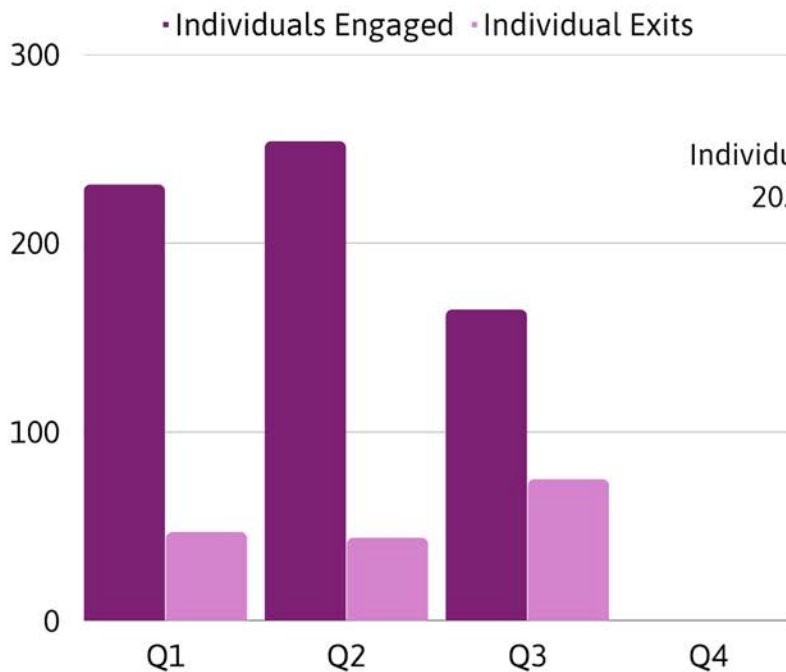
Total Groups Exited Per Quarter



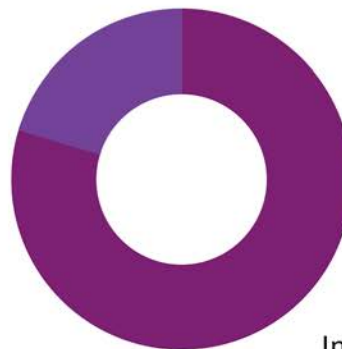
Total Individuals Exited Per Quarter



Individuals Engaged v Exit Per Quarter



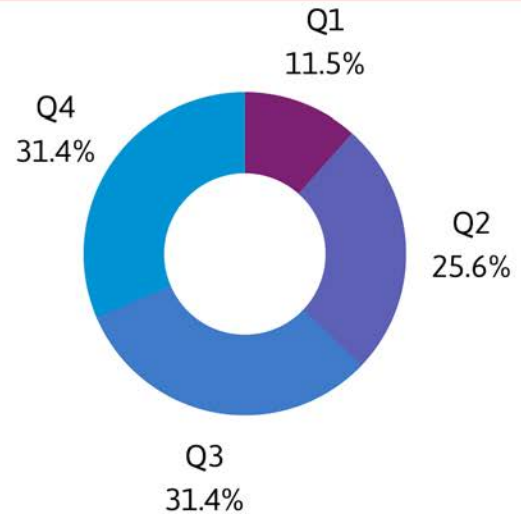
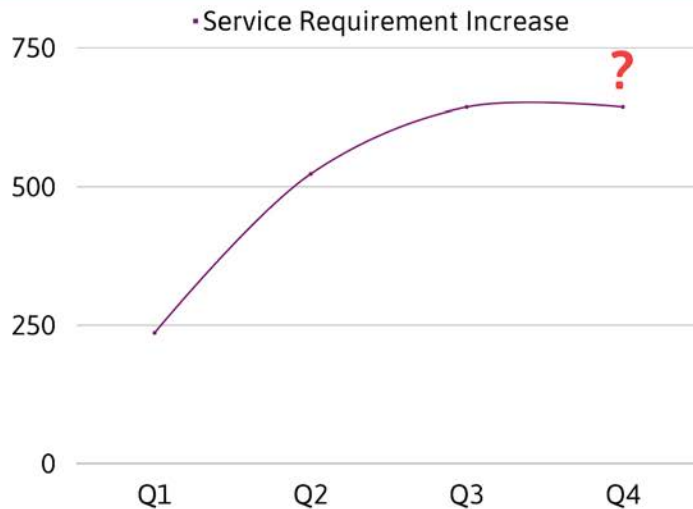
Individual Exits
20.3%



Individuals Engaged
79.7%

Capacity Requirements

This chart shows the resource requirements as quarter-on-quarter growth which is *engagements minus exits*. Unless exits increase, total number of people still requiring resource should be assessed for ongoing requirements, as at this stage is tracking towards 80% increase if situation remains the same or worse next year.



DISCUSSION POINT: How are you tracking resource (manpower, assets etc)? What does an 80% increase in engagements next year look like in terms of workload and capacity?



Report Insights

JANUARY - MARCH 2023

ALERT! - Insights from the report for urgent group discussion

10-14 YEAR OLDS MAKE UP 16.1% OF YOUR NUMBERS

- There is a spike in the number of youths (aged 10-14) in the data.
- Infants and toddlers (aged 0-4) still remain a high risk age bracket representing 15.8% of your numbers.



DANGER

- *Why are we seeing this?*
- *How can we tackle this together?*
- *Who will champion this?*
- *What resources are needed?*
- *Where are they needed?*
- *When can a focus group start?*

ALERT! - Insights from the report for urgent group discussion

DRUG AND ALCOHOL USE

- Meth figures prominently in qualitative feedback.
- Should we add drug and alcohol use as a main data point?
- This would allow comparison of meth use by individual, partner, child or immediate family across age, gender, location and service provider to track service requirement to drug and alcohol issues.

RESOURCING

- As the Capacity Requirements shows, engagements outweigh exits quarter-on-quarter.
- This means resource requirements grow quarter-on-quarter.
- What is your current capacity based on the last three quarters and what does it mean for resourcing if this trend continues?
- At what point is service supply/quality impacted by demand?



Whānau Engagement

BASIC DEMOGRAPHICS OF BROWN TABLE COLLECTIVE

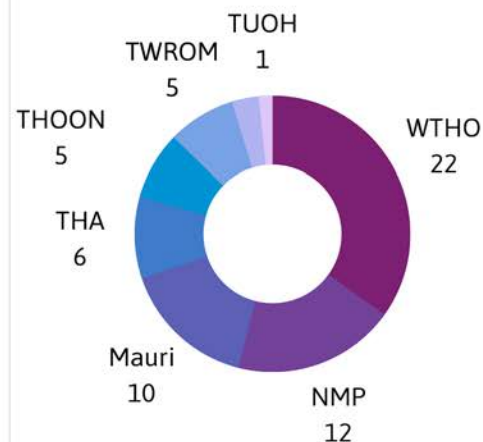
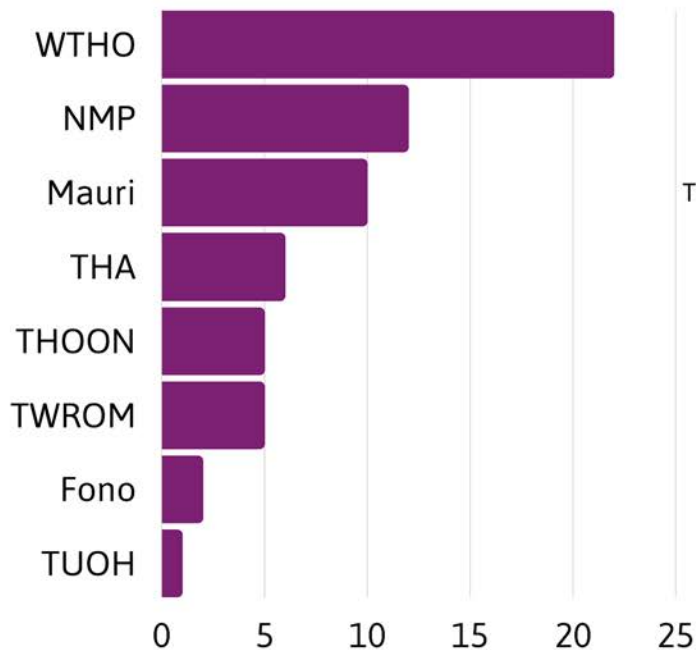
JANUARY - MARCH 2023

Total Whānau Groups Engaged by Provider

63
TOTAL

WHANAU GROUPS
ENGAGED

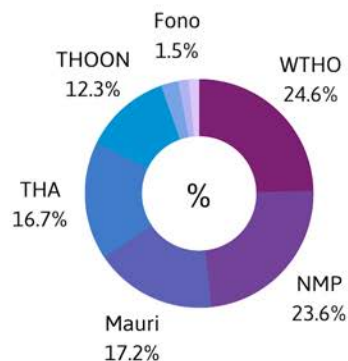
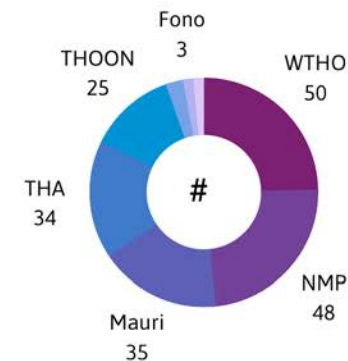
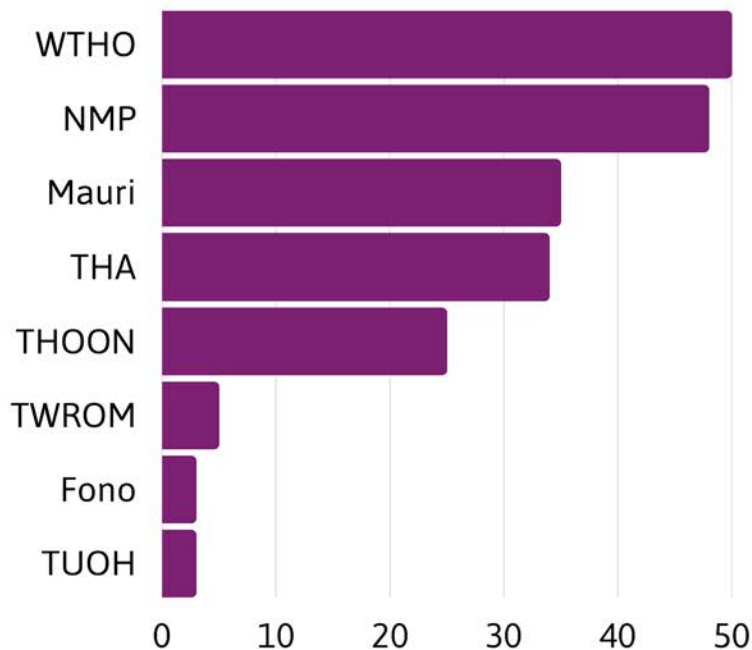
-29.21%



Total Individuals Engaged by Provider

203
TOTAL
INDIVIDUALS
ENGAGED

-20.07%



Total Exits



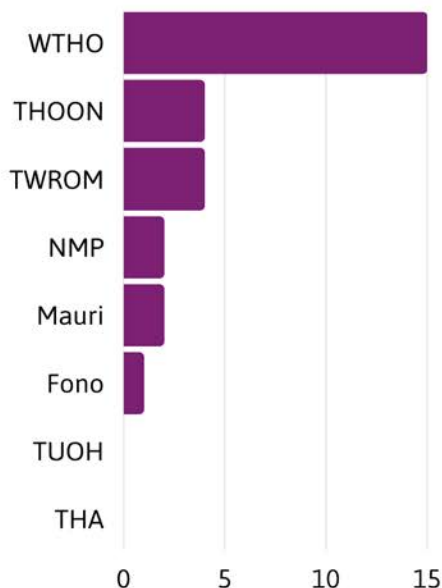
28
TOTAL
WHĀNAU GROUP
EXITS

+133.3%

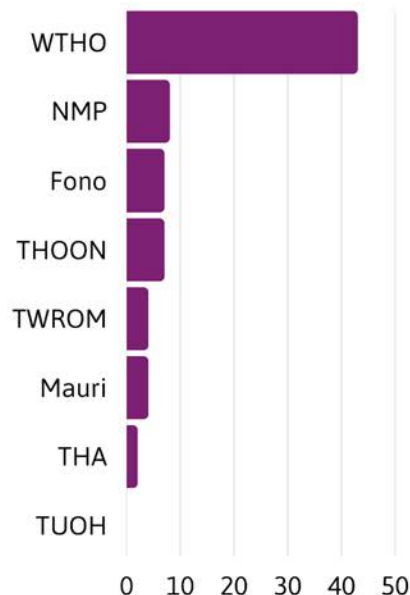
75
TOTAL
WHĀNAU MEMBER
EXITS

+70.45%

**Total Whānau Groups
Exited**



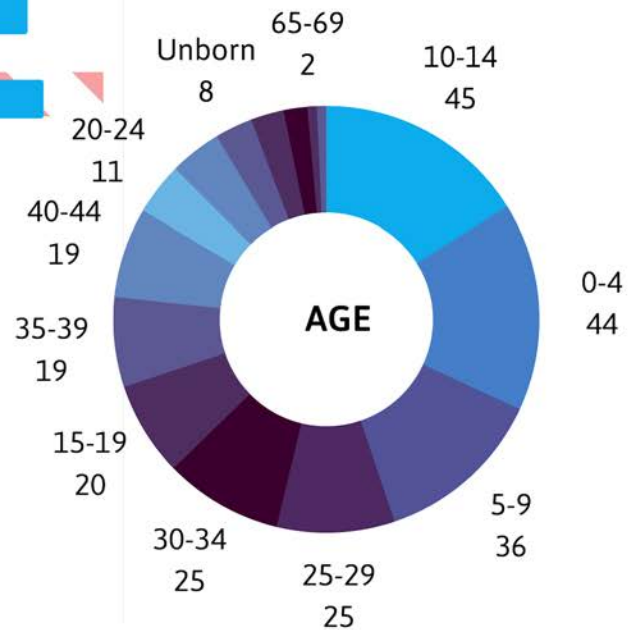
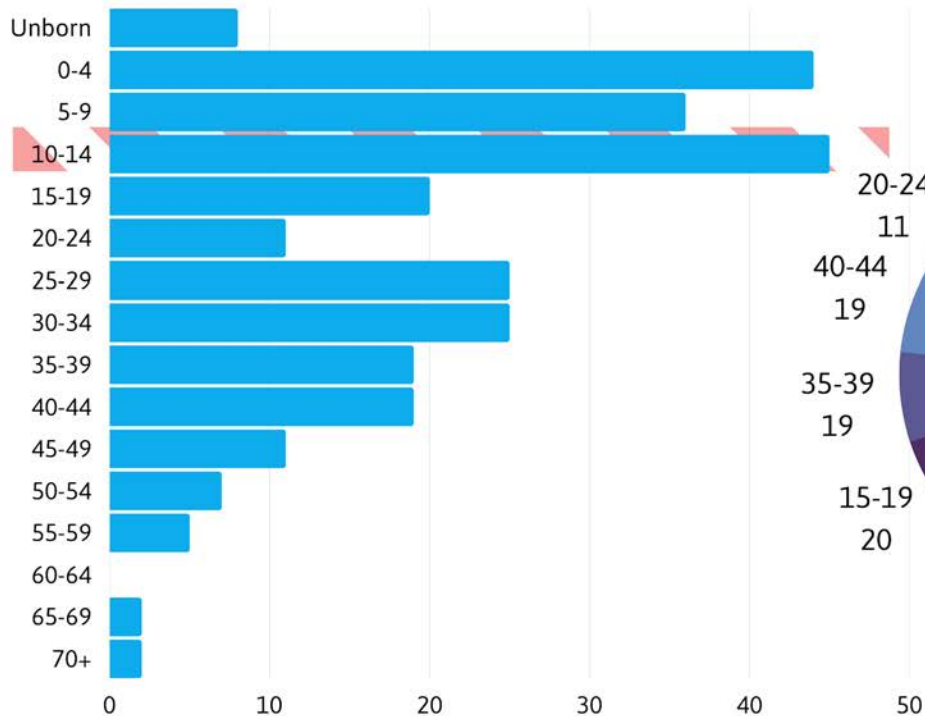
**Total Whānau Members
(Individuals) Exited**



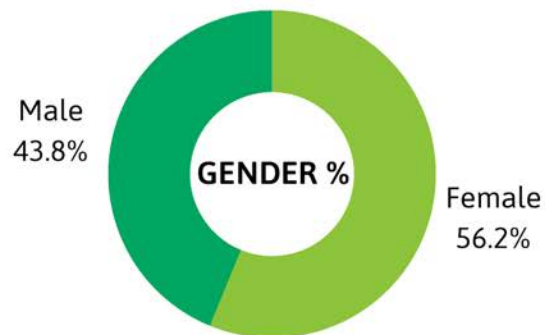
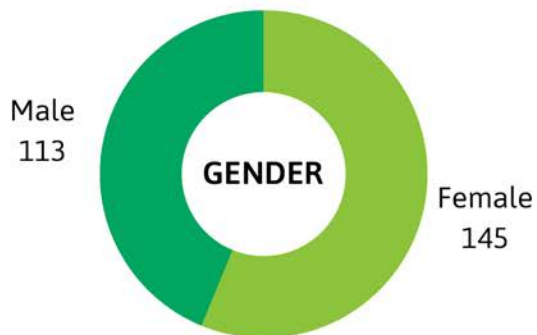
Exit Reasons

- **16** Client's needs have been met
- **11** Client left area or did not return, destination unknown
- **8** Client declined support
- **8** Completed case plan/no longer requires service
- **8** Unable to contact client
- **2** Other service(s) more appropriate
- **2** Referred to other service/agency
- **1** Client withdrew

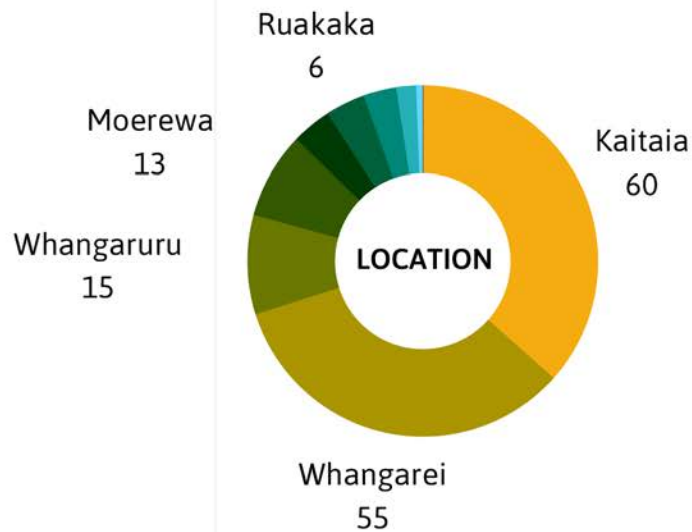
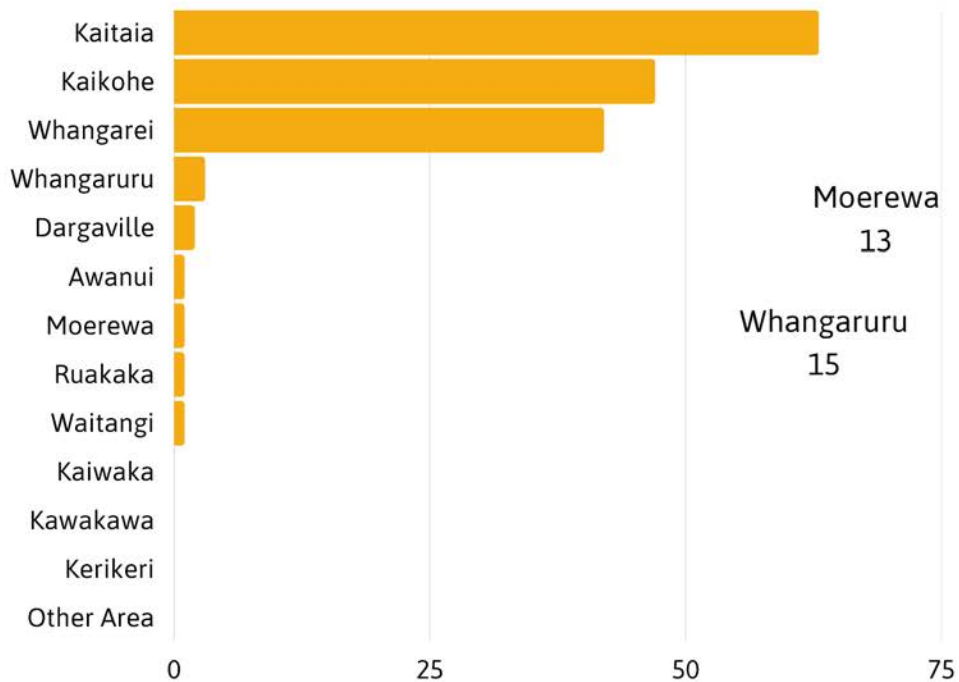
Total Individuals Engaged by Age



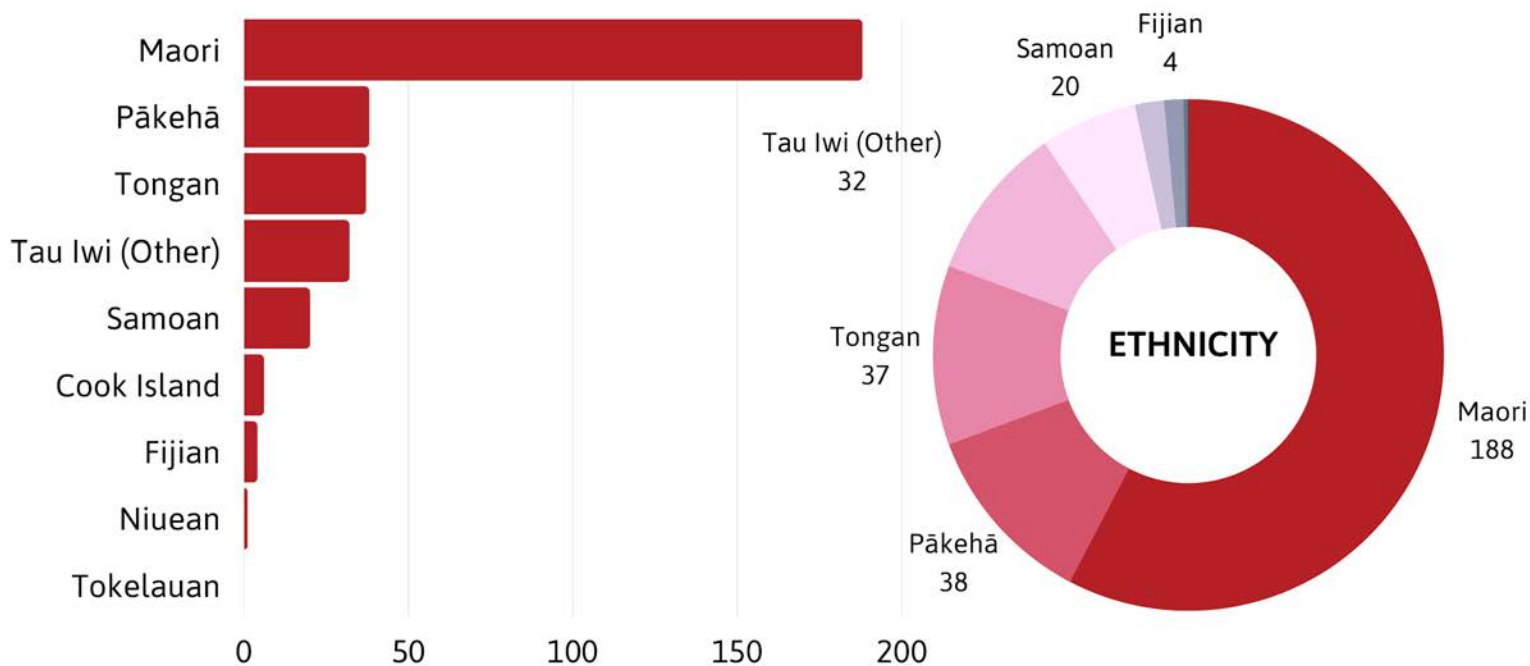
Total Whānau Engaged by Gender



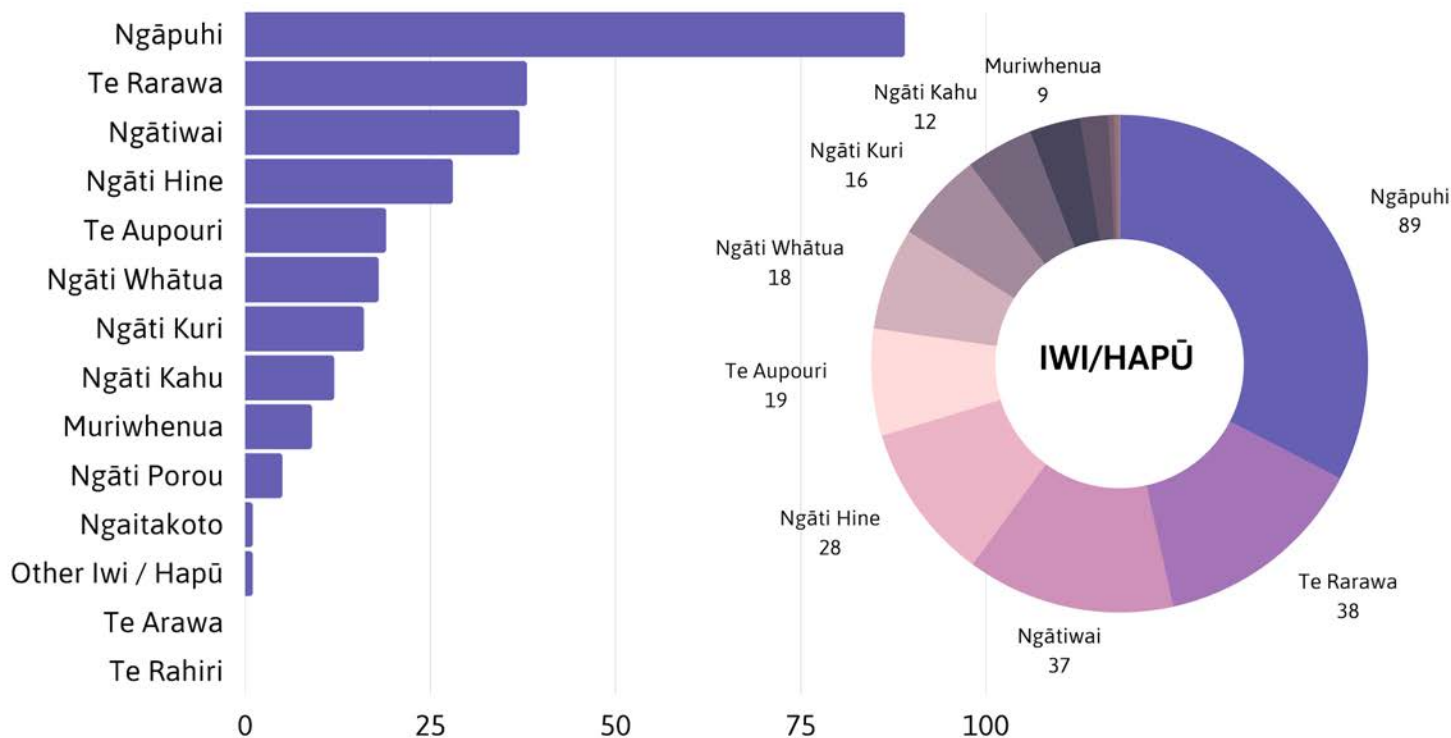
Total Whānau Engaged by Location



Total Whānau Engaged by Ethnicity



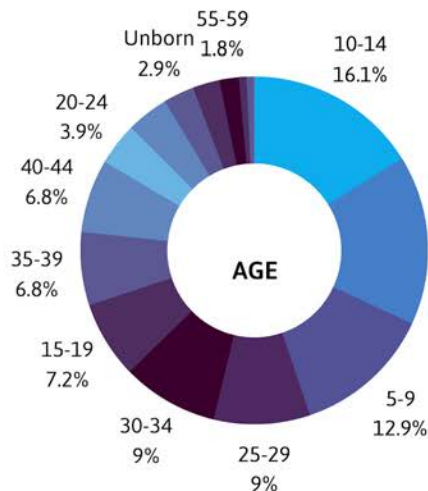
Total Whānau Engaged by Iwi/Hapū



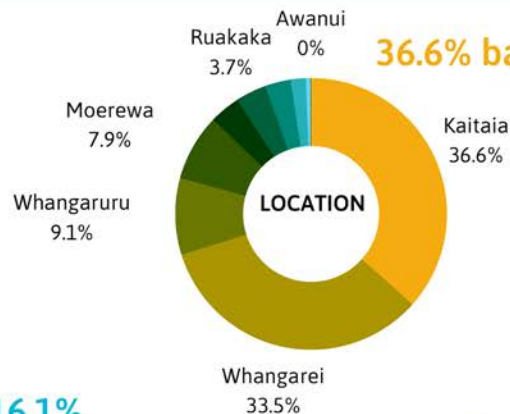
MAHI TAHI The Brown Table Collective 'Snapshot' for this time period



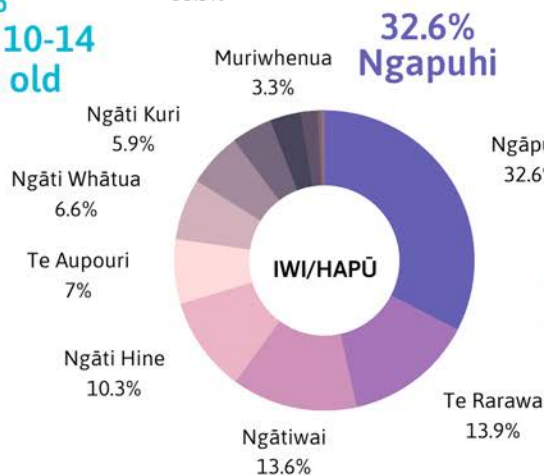
Wāhine bias 56.2%



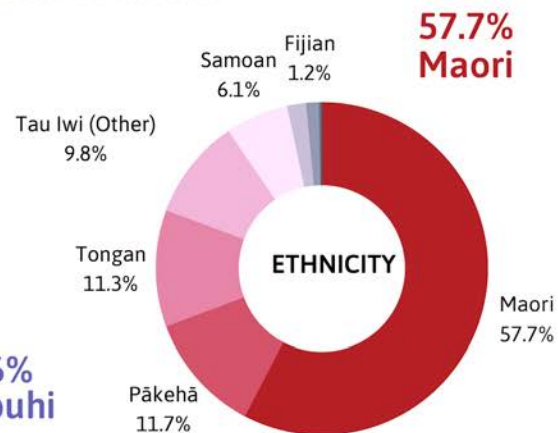
**16.1%
aged 10-14
years old**



36.6% based in Kaitaia



**32.6%
Ngāpuhi**



**57.7%
Maori**

INSIGHTS

- Wāhine bias continues
- Kaitaia still has highest %
- 10-14 year old new major age bracket
- Ngāpuhi still highest %
- Wider spread of ethnicity (57.7% vs 70.6% Maori from last period)

MAHI TAHI *The mahi that adds to our collective*

COLOUR CODE

Q1 Q2 Q3 Q4

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Janine Kaipo	THA	Meeting	<ul style="list-style-type: none"> The Brown Table Te Uri o Hau - Partner Police Courts Ministry 	<ul style="list-style-type: none"> Information Received Agreement Made Contract Signed 	<ul style="list-style-type: none"> Resourcing Partnerships Communication 		<ul style="list-style-type: none"> Mana Tangata Mana Whānau Oranga Whānau
Janine Kaipo	THA	Meeting	<ul style="list-style-type: none"> Police, Ministry Māori Service Providers Tai Timu Tai Pari - Commissioning 	<ul style="list-style-type: none"> Agreement Made Contract Signed 	<ul style="list-style-type: none"> Resourcing, Partnerships, Relationships 		<ul style="list-style-type: none"> Mana Tangata Mana Whānau Oranga Whānau
Marcelle Kaipo	THA	Engagement	<ul style="list-style-type: none"> Public Hakinakina o Otangarei - Womans Roopu 	<ul style="list-style-type: none"> Information Received Event Booked Relationship Established 	<ul style="list-style-type: none"> Resourcing Partnerships Relationships Communication Proposals 		<ul style="list-style-type: none"> Mana Tangata Mana Whānau Oranga Whānau

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Marcelle Kaipo	THA	Meeting	<ul style="list-style-type: none"> Public Hakinakina o Otangarei - Junior Maori Champions Program 	<ul style="list-style-type: none"> Information Received Event Booked Relationship Established Agreement Made 	<ul style="list-style-type: none"> Resourcing Relationships Communication 		<ul style="list-style-type: none"> Mana Tangata Mana Whānau
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Lofi Caddick - Lead Advisor, Ministry 	<ul style="list-style-type: none"> Event Booked Requesting/ sharing information of symposium 	<ul style="list-style-type: none"> Relationships Awareness Communication Requests 	Communicating plans to host Symposium 2023	<ul style="list-style-type: none"> Oranga Whānau
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Waitangi Treaty Grounds - Event Organiser 	<ul style="list-style-type: none"> Information Received 	<ul style="list-style-type: none"> Requests 	Request quote for symposium	<ul style="list-style-type: none"> Mana Tangata Mana Whānau
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Kirsty Galloway - Event Organiser, Copthorne Hotel 	<ul style="list-style-type: none"> Information Received 	<ul style="list-style-type: none"> Requests Proposals 	Quote for venue hire and accommodation- Symposium	<ul style="list-style-type: none"> Mana Tangata Oranga Whānau
Tania	TUOH	Payment	<ul style="list-style-type: none"> Kirsty Galloway - Event Organiser, Copthorne Hotel 	<ul style="list-style-type: none"> Contract Signed 	<ul style="list-style-type: none"> Proposal 	Symposium venue booked, deposit paid.	<ul style="list-style-type: none"> Oranga Whānau

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Lofi Caddick - Lead Advisor, Ministry 	<ul style="list-style-type: none"> Event Booked Requesting/ sharing information of symposium 	<ul style="list-style-type: none"> Relationships Awareness Communication Requests 	Communicating plans to host Symposium 2023	<ul style="list-style-type: none"> Oranga Whānau
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Waitangi Treaty Grounds - Event Organiser 	<ul style="list-style-type: none"> Information Received 	<ul style="list-style-type: none"> Requests 	Request quote for symposium	<ul style="list-style-type: none"> Mana Tangata Mana Whānau
Janine Tania	THA TUOH	Email	<ul style="list-style-type: none"> Kirsty Galloway - Event Organiser, Copthorne Hotel 	<ul style="list-style-type: none"> Information Received 	<ul style="list-style-type: none"> Requests Proposals 	Quote for venue hire and accommodation- Symposium	<ul style="list-style-type: none"> Mana Tangata Oranga Whānau
Tania	TUOH	Payment	<ul style="list-style-type: none"> Kirsty Galloway - Event Organiser, Copthorne Hotel 	<ul style="list-style-type: none"> Contract Signed 	<ul style="list-style-type: none"> Proposal 	Symposium venue booked, deposit paid.	<ul style="list-style-type: none"> Oranga Whānau
Tania	TUOH	Email	<ul style="list-style-type: none"> Rangimarie Kelly, Consultant, Pikau Digital 	<ul style="list-style-type: none"> Request quote for additional service for symposium 	<ul style="list-style-type: none"> Data Awareness Tools Communications Requests 	Request quote for services for symposium- Online registration, t-shirt/ flag designs, pictorial scribe	<ul style="list-style-type: none"> Mana Whānau Oranga Whānau
Tania	TUOH	Email	<ul style="list-style-type: none"> Tashae Paikea - Tashae Photogrpahy 	<ul style="list-style-type: none"> Information Received Event Booked Agreement made 	<ul style="list-style-type: none"> Proposals 	Quote for photography/ videography for symposium	<ul style="list-style-type: none"> Mana Whānau Oranga Whānau


Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Janine Marcelle	THA	Meeting	Networking - Solutions and opportunities <ul style="list-style-type: none"> The Brown Table Pikau Digital Police Ministry 	<ul style="list-style-type: none"> Information Received Relationship Established Agreement Made 	<ul style="list-style-type: none"> Relationships Awareness Communications Proposals 	www.otangarei.org	<ul style="list-style-type: none"> Mana Whānau Oranga Whānau
Janine Pam Tania	NMP THA TUOH	Meeting	The Brown Table Mahi Tahi	<ul style="list-style-type: none"> Information Received Presentation Booked 	<ul style="list-style-type: none"> Submissions 	thebrowntable.co.nz	<ul style="list-style-type: none"> Mana Tangata Mana Whānau
All Members	All Brown Table Orgs	Email Phone Call Meeting	The Brown Table - Communications	<ul style="list-style-type: none"> Information Received Agreement Made 	<ul style="list-style-type: none"> Resourcing Communications Administration Requests Awareness Relationships 	Building a genuine collaborative requires open communication and regular connecting. It is an active commitment based in trust and respect, and it strengthens all of us. It is an honour and a privilege to be a member of the Brown Table, where we work together for the greater good ~ <i>The Fono</i>	<ul style="list-style-type: none"> All Pou

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Waimaria	WTHO	Email	Isaiah Apiata - Tautoko person for Brown Table symposium	<ul style="list-style-type: none"> Relationship Established Agreement Made 	<ul style="list-style-type: none"> Communication 	Contacted Isaiah to support us with our symposium in Waitangi by opening, blessing and sharing korero from the hapu from the area.	<ul style="list-style-type: none"> Mana Tangata
Chev	Mauri	Meeting	Ministry of Justice - Consultation Hui <ul style="list-style-type: none"> Iwi Police Courts Ministry Local Government Public 	<ul style="list-style-type: none"> Information Received Relationship Established Advocacy done 	<ul style="list-style-type: none"> Partnerships Relationships Awareness Submissions 	Advocating for tāne to have more support services available for them to be referred to.	<ul style="list-style-type: none"> Matauranga
Chev	Mauri	Meeting	Whatu Ora - Muriwhenua Locality set up for Whatu Ora <ul style="list-style-type: none"> Iwi Ministry Local Government Health Provider WINZ Public 	<ul style="list-style-type: none"> Document Read Advocacy done 	<ul style="list-style-type: none"> Partnerships Relationships Awareness Assets Communication Administration Submissions 	Advocated for tāne hauora to be a priority area for the Muriwhenua Locality. this is especially important as they have been written out of the new legislation (Pae Ora -Healthy Futures- Act 2022). In The Act, whānau are mentioned 22 times, women 20 times, children 6 times, men 0 times. Once raised, everyone in the room realised the importance of having healthy men if we want healthy whānau.	<ul style="list-style-type: none"> Matauranga

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Chev	Mauri	Meeting	Mahitahi PHO - Taikōrihi Charter and priorities <ul style="list-style-type: none"> • Iwi • Health Provider • WINZ • Housing Provider 	<ul style="list-style-type: none"> • Meeting Booked • Document Read • Relationship Established 	<ul style="list-style-type: none"> • Partnerships • Relationships • Assets 	This hui was centred around the housing crisis, who is doing what and what more is needed to meet the need. as a result of this hui we have a follow up booked with TPK to discuss housing for tāne to meet whānau needs; immediately after a whānau harm incident, to reduce women and children having to move while the tāne gets help, to get into healthy homes.	<ul style="list-style-type: none"> • Mana whānau • Maturanga • Mana Motuhake • Oranga Whānau
Pam	NMP	Document	HOSW - Indigenous movement	<ul style="list-style-type: none"> • Presenetation Booked 	<ul style="list-style-type: none"> • Relationships • Submissions 	Abstract to HOSW for Brown Table	<ul style="list-style-type: none"> • Mana Whānau
Chev	Mauri	Email	Local Government - Moko Tepania	<ul style="list-style-type: none"> • Presentation Booked 	<ul style="list-style-type: none"> • Awareness 	Arranged for the Mayor to speak at symposium	<ul style="list-style-type: none"> • Mana Tangata • Mana Whānau

Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Marcelle Janine	THA	Event	Public	<ul style="list-style-type: none"> Event Booked Relationship 	<ul style="list-style-type: none"> Relationships Awareness 		<ul style="list-style-type: none"> Mana Whānau Oranga Whānau
Tania Janine	TUOH	Meeting Email Phone Call	The Brown Table Pikau Digital	<ul style="list-style-type: none"> Information Received Meeting Booked Event Booked Relationship Established Agreement Made 	<ul style="list-style-type: none"> Resourcing Partnerships Relationships Communication Proposals 	Collective hui re; Symposium planning	<ul style="list-style-type: none"> Oranga Whānau
Tania	TUOH	Email	MSD - Senior Advisor	<ul style="list-style-type: none"> Information Received Meeting Booked Event Booked Document Read Agreement Made Contract Signed 	<ul style="list-style-type: none"> Resourcing Partnerships Relationships Awareness Communication Requests Proposals 	Symposium proposal, invitation, planning, reporting	<ul style="list-style-type: none"> Oranga Whānau
Brown Table Members	All Brown Table Orgs	Email	Everyone	<ul style="list-style-type: none"> Information Received Document Read 	<ul style="list-style-type: none"> Communication Administration Submissions 	Kaimahi allocation for Symposium	<ul style="list-style-type: none"> Mana Whānau

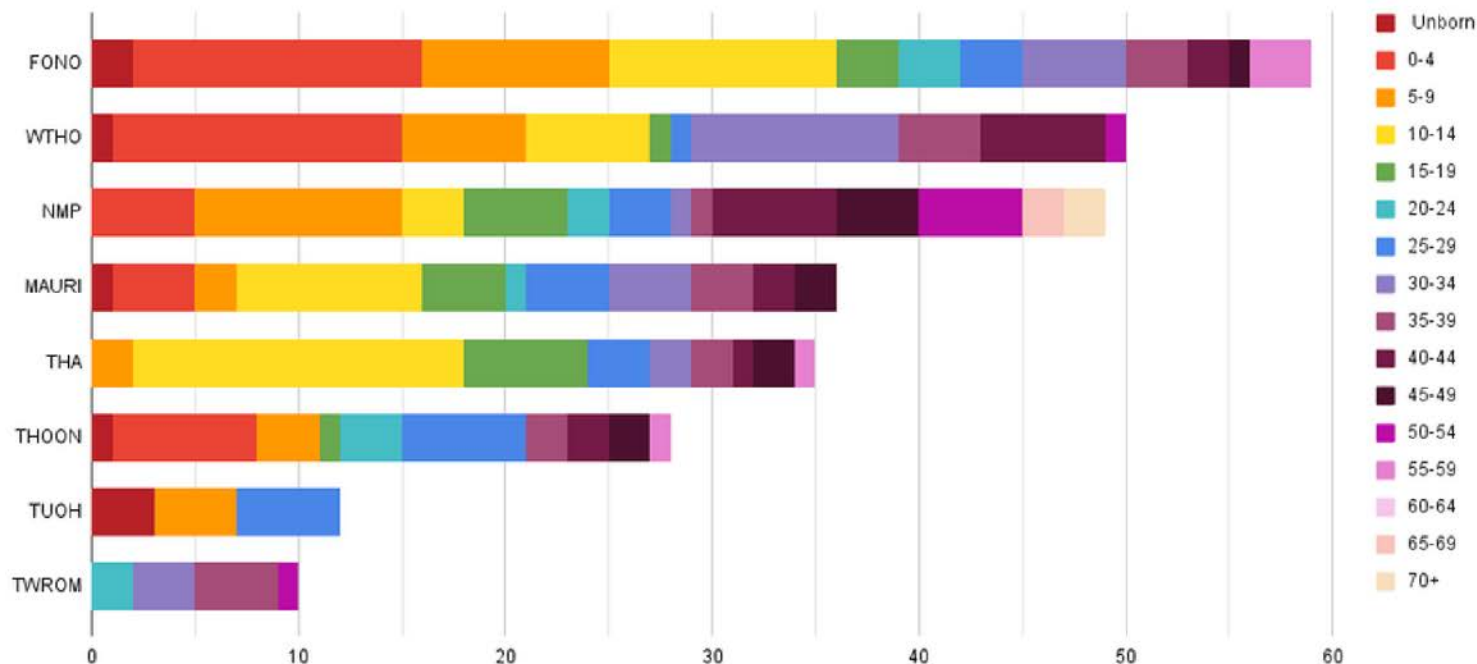
Champion(s)	Organisation	Action	Partner & Role	Outcome	Area	Insight	Pou Fulfilled
Marcelle Janine	THA	Delivery	The Brown Table	<ul style="list-style-type: none"> Information Received Document Read 	<ul style="list-style-type: none"> Relationships 	Presentation	<ul style="list-style-type: none"> Matauranga Oranga Whānau
Tania	TUOH	Event	The Brown Table Pikau Digital THA	<ul style="list-style-type: none"> Collaboration Planning 	<ul style="list-style-type: none"> Meeting Booked Event Booked Agreement Made 	Confirmed programme, resources	<ul style="list-style-type: none"> Oranga Whānau
Tania	TUOH	Email	Copthorne Hotel	<ul style="list-style-type: none"> Event booked 	<ul style="list-style-type: none"> Communication Requests 	Confirmed event booking/catering	<ul style="list-style-type: none"> Oranga Whānau
Tania	TUOH	Meeting	The Brown Table MSD	<ul style="list-style-type: none"> Organised hui re; reporting 	<ul style="list-style-type: none"> Meeting Booked Document Read Agreement Made 	For MSD to confirm our agreement with The Brown Table re; reporting	<ul style="list-style-type: none"> Mana Tangata Oranga Whānau
Pam	NMP	Presentation	Health Provider - NHHT, Co-presenter	<ul style="list-style-type: none"> Presentation Booked 	<ul style="list-style-type: none"> Awareness 	Presentation at youth MH forum	<ul style="list-style-type: none"> Mana Whānau



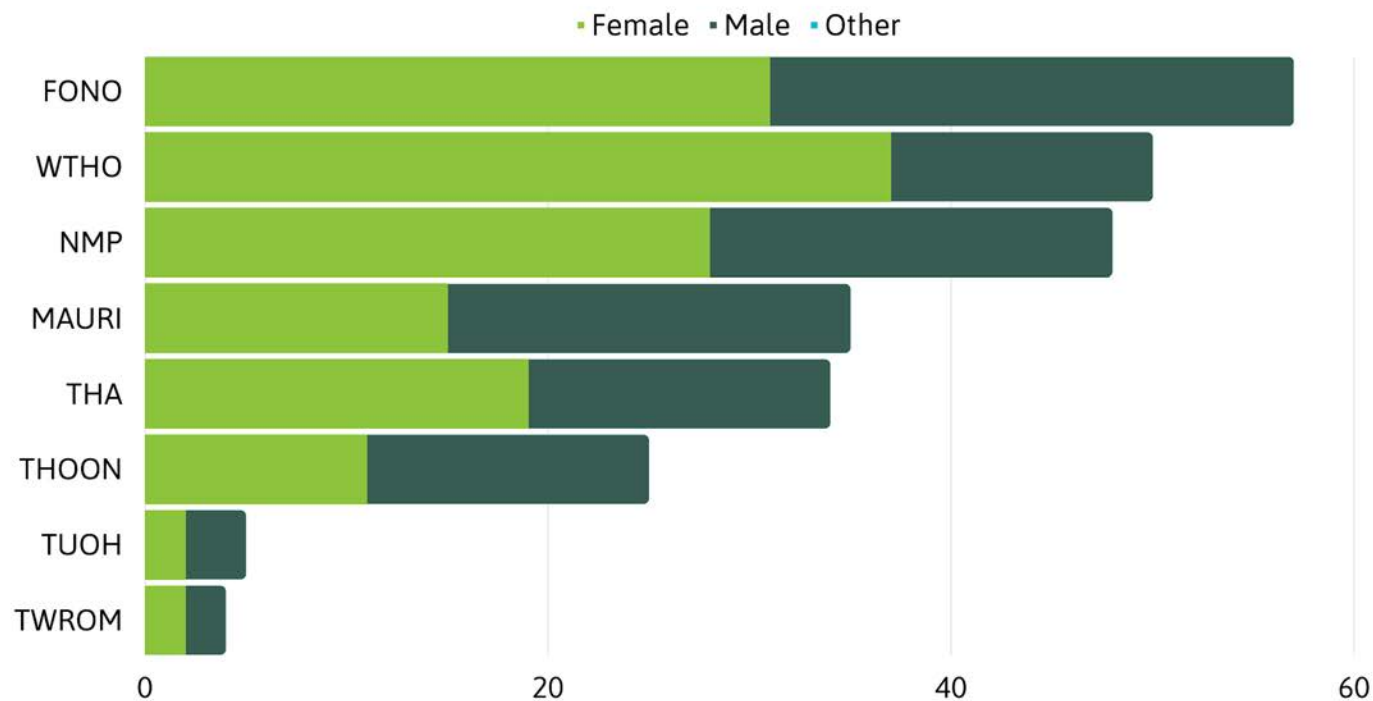
Whānau Engagement

DEMOGRAPHIC COMPARISON ACROSS MEMBERS

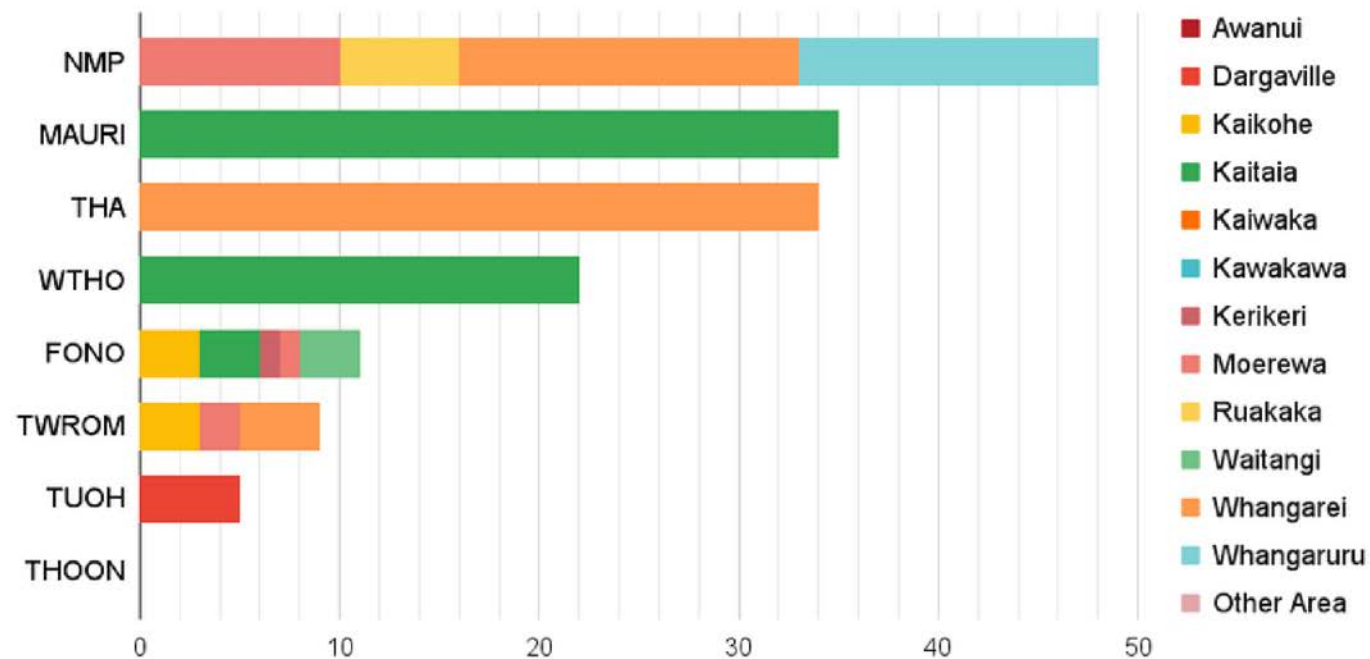
Total Individuals Engaged by Age/Member



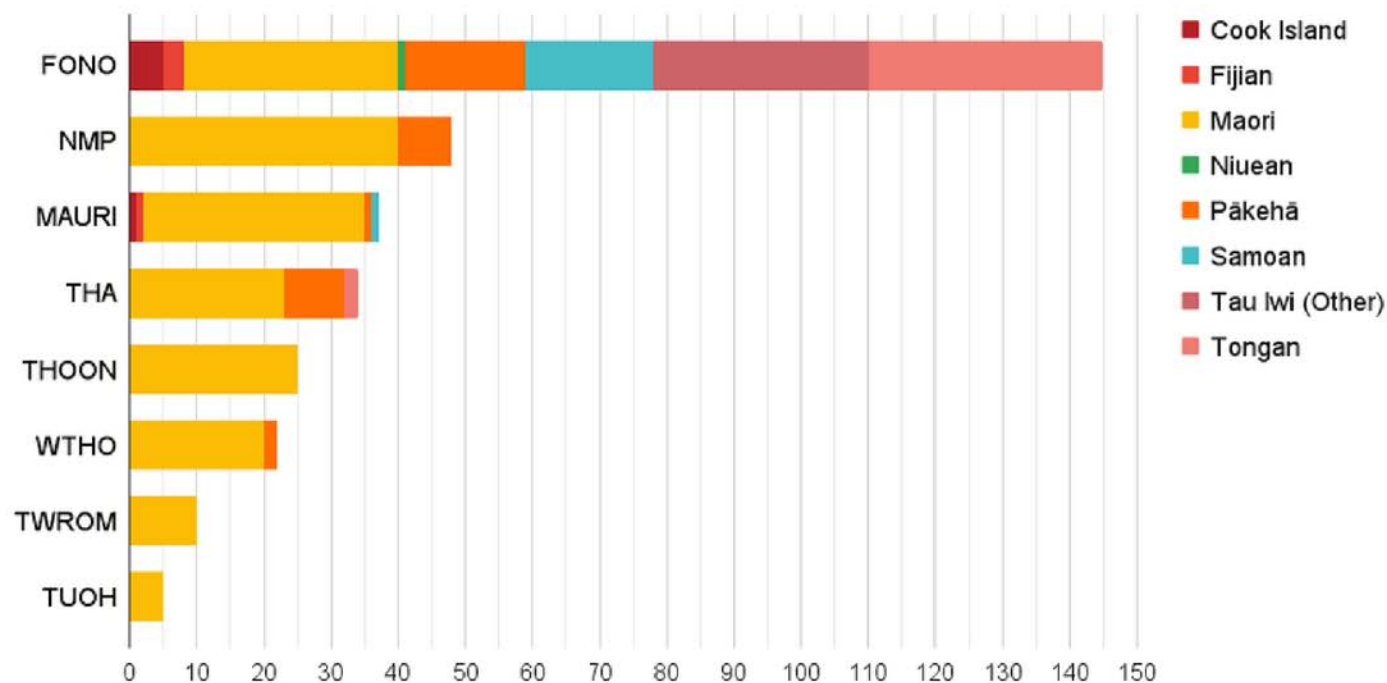
Total Individuals Engaged by Gender/Member



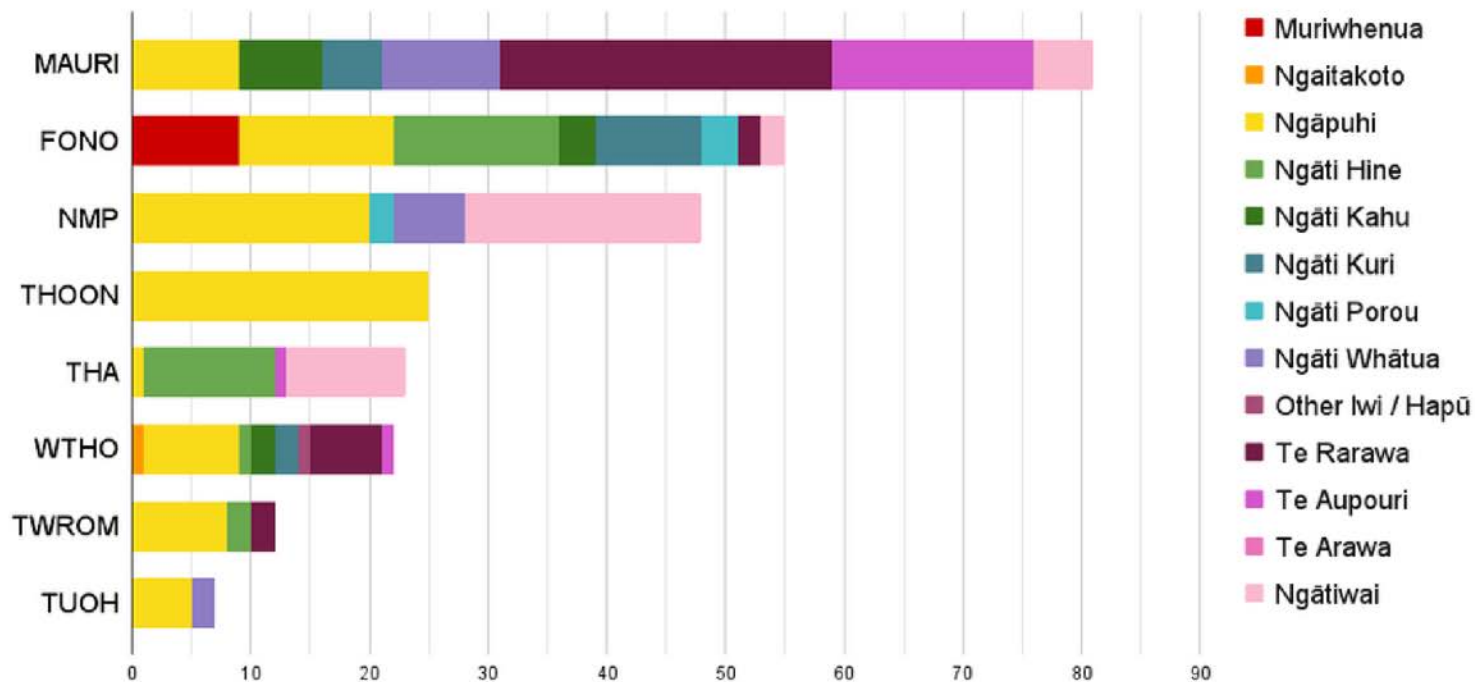
Total Whānau Engaged by Location/Member



Total Individuals Engaged by Ethnicity by Member



Total Whānau Engaged by Iwi/Hapū by Member



AVATAR BY PROVIDER



Aged 0-4
Wahine
Kaitaia
Maori
Ngāpuhi



Te Hau Āwhiowhio o
Otangarei Trust

Aged 10-14
Wahine
Whangarei
Maori
Ngātiwai

the
fono

Aged 0-4
Wahine
Far North
Tongan
Ngāpuhi



Aged 5-9
Wahine
Whangarei
Maori
Ngātiwai



Aged 25-29
Tāne
Dargaville
Maori
Ngāpuhi



Aged 0-4
Tāne
Kaitaia
Maori
Te Rarawa



te whare

Aged 35-39
Tāne/Wahine
Whangarei
Maori
Ngāpuhi



Te Hau Ora
O Ngāpuhi

Aged 0-4
Tāne
Nil
Maori
Ngāpuhi

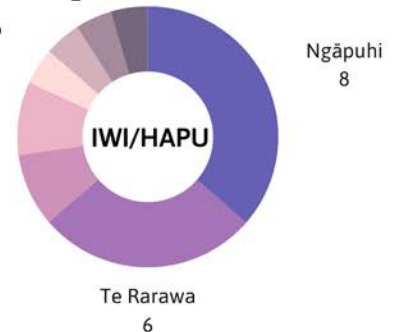
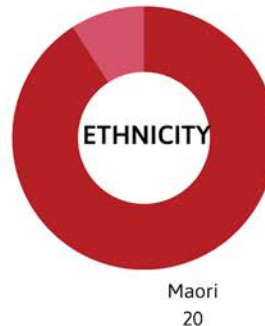
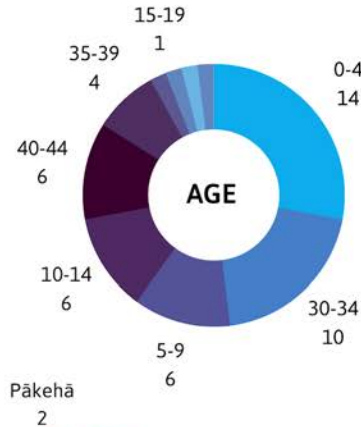
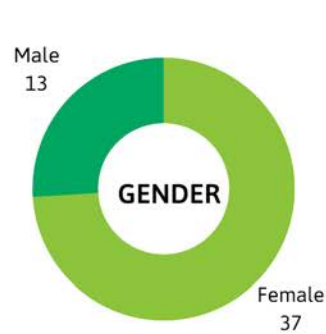


Whānau Engagement

MAHI ACROSS INDIVIDUAL MEMBERS

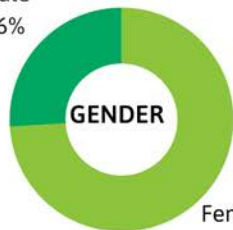


- Based in **Kaitaia**
- Leading domestic violence service provider in the **Far North** region
- Offers community and residential based advocacy services, safety plan development, information, advice and support through a 24 hour crisis line.
- Receives POLFVR referrals from the police on a daily basis.
- Takes referral from government organisations, the health sector, non government organisations, families and self referrals.



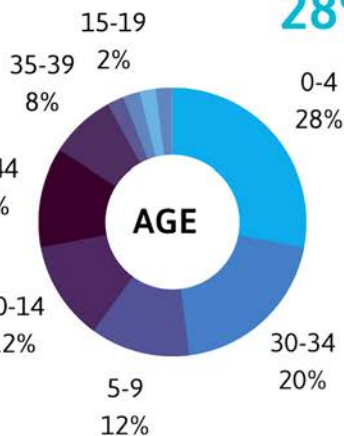
WTHO MAHI BY PERCENTAGE

Male
26%



74%
Wāhine

Female
74%



28% aged
0-4

0-4
28%

AGE

LOCATION

Kaitaia
100%

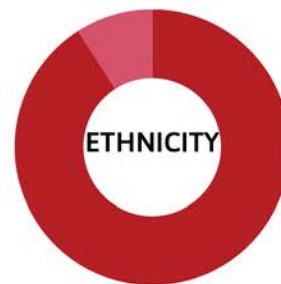
100% from
Kaitaia



KANOHI KI TE KANOHI INSIGHTS

We have noticed an increase of women presenting with meth addictions.

Pākehā
9.1%

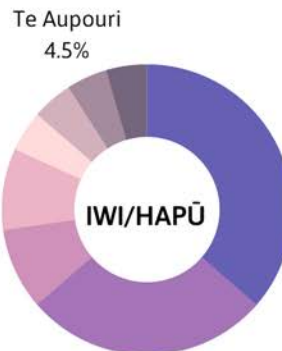


90.9%
Maori

ETHNICITY

Maori
90.9%

Ngāpuhi
36.4%



Te Rarawa
27.3%

36.4% Ngapuhi

IWI/HAPŪ

WTHO NARRATIVE - MANA MOTUHAKE, MĀTAURANGA, MANA WHĀNAU, ORANGA WHĀNAU

Gender: Female
Age: 41

Location: Nil
Ethnicity: Maori

Iwi/Hapū: Nil
Tamariki: Two

SITUATION

Violence , Physical Assault,
Psychological Assault, Verbal
Abuse, Intimidation

ACTIONS INVOLVED

Crisis Response, Crisis Management, Liaison
Police, Referral Emergency Housing/Shelter,
Counselling, Trauma Work, Cultural
Engagement, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Re-Housed, Behaviors
Improved, Work Gained, Mental Health issues Addressed, Outlook
Improved, Engagement With Services Improved, Caseworker Attached,
Greater Involvement In Community, Increased Cultural Engagement

This wahine came into our service via a Polfvir report. When we contacted her, she wanted support with a Women's Program and was referred to our 10-week Mareikura wahine program we hold weekly. She then asked for Refuge support to complete her online application for Protection and Parenting Orders. Her partner was wanted to arrest from her last Polfvir incident; the Police were unable to locate him. During this time, she was receiving texts from her partner expressing, threats to kill her, threats to kill himself and other psychological abuse tactics. These threats were reported to the Police as she was becoming more concerned for her safety and the safety of her children.

She contacted the Refuge; we put in a Safety Plan and admitted her whānau into the safe house until the arrest of her partner. During this time, she attended our wahine program and has now started attending the Waka Ora program for women with addictions through DHB.

We applied Whānauprotect to her home so she could return to live there and has now moved out of the safe house.

We have witnessed a move in her demeanor; when she first came into our service, she was very guarded about her relationship and what was happening in her life. Now she is open to discussing her issues and not afraid to reach out for support. This is due to the rapport and trust she has built with her support worker and the tools she has acquired through attending the programs.

We are still supporting her with Advocacy & Support, Women's Programs and will support her involvement with Oranga Tamariki. Her partner is still at large, and we have provided her with a robust Safety Plan which includes her Whānauprotect alarm and safety improvements to her home.

WTHO NARRATIVE - MANA MOTUHAKE, MANA WHĀNAU, ORANGA WHĀNAU

Gender: Female
Age: 45

Location: Nil
Ethnicity: Maori

Iwi/Hapū: Ngapuhi
Tamariki: Three

SITUATION

Violence, Physical Assault,
Psychological Assault,
Verbal Abuse, Alcohol

ACTIONS INVOLVED

Crisis Response, Crisis Management,
Liaison Police, Referral Emergency
Housing/Shelter, Case Work Session,
Referral to Wakaora Program

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Addiction
Addressed, Outlook Improved, Engagement with services Improved,
Caseworker Attached, Greater Involvement In Community, Whānau
Protect Service Applied

This whānau was referred to us for support by another Refuge. Upon entry into our services this wahine underwent a risk assessment. She was assessed as being at high risk. Where there is imminent risk of serious harm. The potential event is more likely than not to happen imminently, and the impact could be serious. She was given a safety plan, she was advised to apply for a protection order, and it was stressed that she should contact police in an emergency. Her children underwent a child assessment by our child advocate.

She wanted a referral to counselling for herself, a support letter for Kainga Ora, a referral to a programme, and information on a mens support group and programme.

A referral was made to Te Whare Ruruahu o Meri for counselling support, she was also enrolled onto a women's support programme, and a letter was provided to support her Kainga Ora social housing application. She was given contact details for a mens support programme.

A week after this she was the victim of another family harm incident. She phoned police and she also phoned us. She said she felt unsafe and needed somewhere safe to stay. Her and her children were admitted into our safe house. While with us she continued to attend her counselling, as well as our weekly support and education programme.

After 6 months she said she felt stronger and was ready to move out of the safe house. She applied for and got a private house to rent. We provided her with a character reference to help with her application. We supported her to move into her new house by providing resources such as food and household items. She continues to attend our womens programme. She is feeling more confident and she has just secured employment.

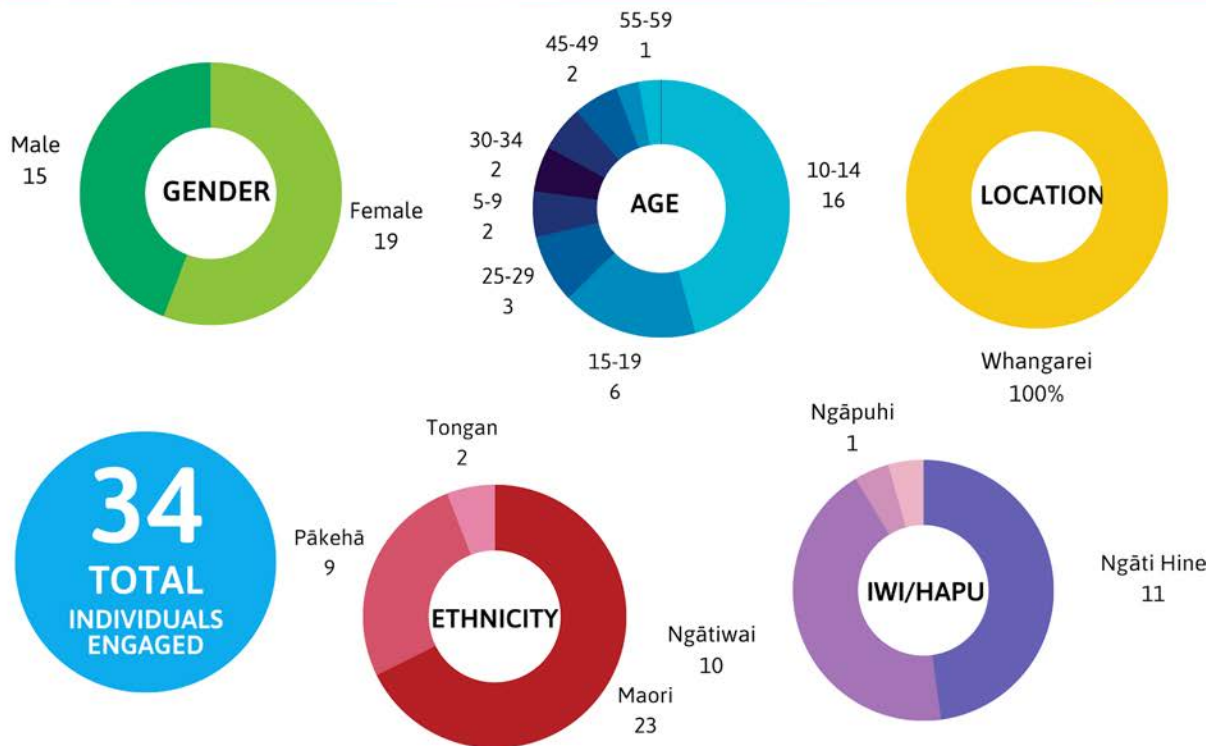
Whānau Voices

"I felt supported in every aspect, the safe house was great"
"I needed a safe space and I got a safe space. There were clear rules and boundaries which contributed to my safety"



Te Hau Āwhiowhio ō Otangarei Trust

- **Whangarei** based
- Provides a range of core services across the community in a **wrap-around model** of integrated services of Kāinga Whānau Ora
- **Services** include kaiarahi, youth workers, social workers and budgeting services
- **Programmes** include Rakau Rangatira, Hakinakina, and Puawai Puriri Holiday Programme
- **Hauora** clinic which is run using a nurse-led model
- **Papakāinga** transitional housing

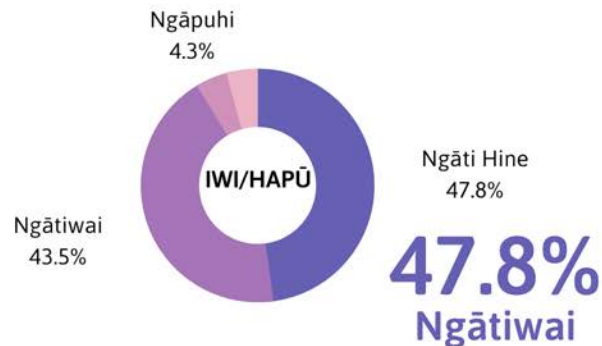
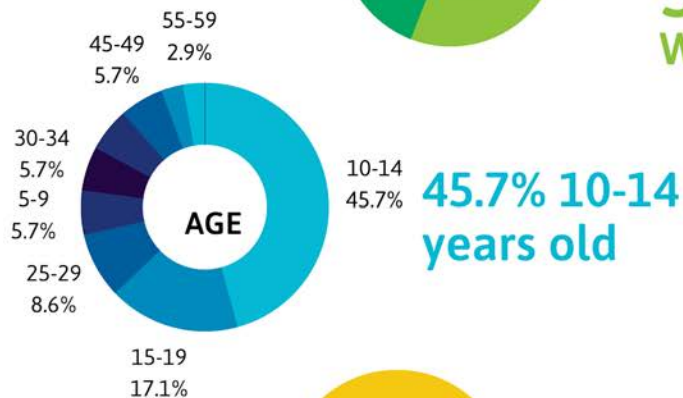
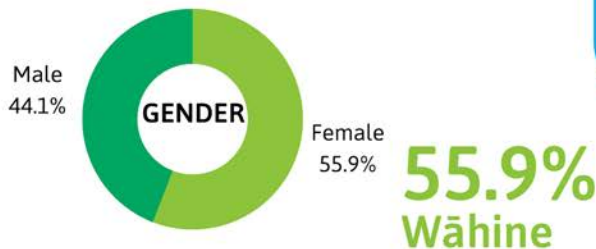


THA MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

Numbers for both tane and wahine are tracking well with neither tane or wahine dominating the numbers engaged with our services.



THA NARRATIVE - MANA TANGATA, MANA WHĀNAU

Gender: Wahine
Age: 32

Location: Nil
Ethnicity: Nil

Iwi/Hapū: Nil
Tamariki: Five

SITUATION

Violence, Physical Assault,
Psychological Assault, Mental
Health Issues

ACTIONS INVOLVED

Crisis Response, Cultural
Engagement

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Behaviors Improved,
Mental Health issues Addressed, Outlook Improved, Engagement with
services Improved, Greater Involvement In Community

This Whānau has a long history with police and Oranga Tamariki (currently has a number of open cases with Oranga Tamariki).

Unemployed, lives in a housing NZ home with children and partner. Partner has severe mental health issues.

Children's attendance at school has been low and children do not engage in sports because our mother doesn't have time or money to support sport.

Mother does not engage with any services but due to her engagement with the women's fitness group, she gained some trust with our trainer and the trainer has supported this whānau by directing this mother with the service she needs and wants.

This mother has engaged well with some of our services, and she has even referred herself to other services that we don't deliver.

Children's attendance at school is very positive and the children have also engaged in sport. The father is struggling with his mental health issues but the wider Whānau are starting to support this whānau (which was non-existence when we first engaged).

THA NARRATIVE - MANA TANGATA, MANA WHĀNAU

Gender: Wahine
Age: 28

Location: Nil
Ethnicity: Nil

Iwi/Hapū: Nil
Tamariki: Two

SITUATION

Gang Presence, Other Crime
Present
Violence, Intimidation, Meth,
Alcohol, Marijuana

ACTIONS INVOLVED

Crisis Response, Crisis
Management, Cultural
Engagement

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Behaviors
Improved, Addiction Addressed, Health Issues Addressed, Mental
Health issues Addressed, Outlook Improved, Engagement with
services Improved, Greater Involvement In Community

A family of four, father, mother and two children under the age of 6.
The couple that have struggled with meth, alcohol and gang
lifestyle.

The father has been in and out of prison over the last two years and
the mother has worked hard at maintaining some stability while the
father is in jail.

This Whānau has struggled financially because there has not been
any steady income. While the father was in jail our mother has
started to engage with the women's fitness programme and built a
positive relationship with our trainers and the Whānau have been
started to work towards a healthier lifestyle.

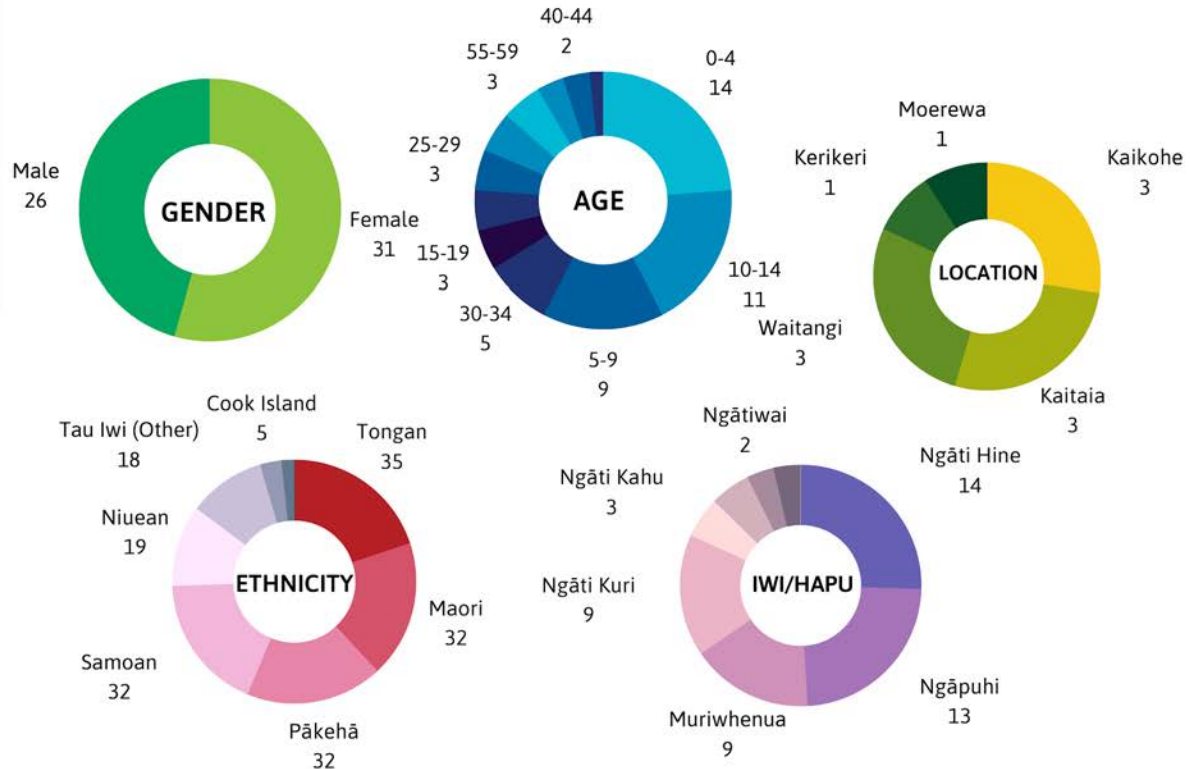
The father has been out of jail for over 5 months and both parents
are engaging with support services, the father has gain employment
and the wider whānau have been supporting this whānau to
achieve their goals.

Whānau Voices

*We appreciate an environment that can
occupy myself my partner and our children at
the same time. When I'm busy with
appointments and my partner is waiting, my
appointment better be quick or my partner
will take off or pull me out of the
appointment. I never got to finish anything. If
my children where with me they could never
stay still and I never felt comfortable. so
because we are all occupied I have some
time to myself.*

- Based in **Kaikohe**
- Offers a free Whanau Ora service for families
- Home-based support for Pacific families to improve health, education and financial situations and community connections.

03
TOTAL
INDIVIDUALS
ENGAGED

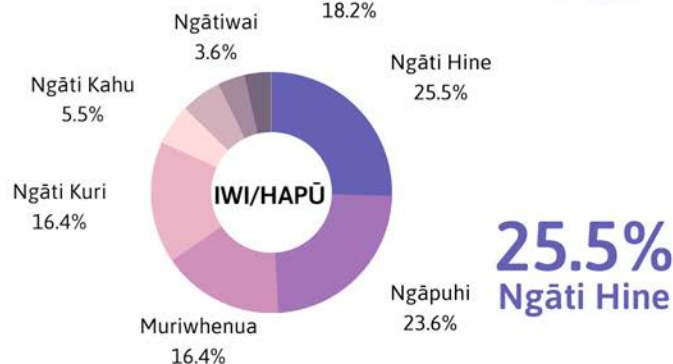
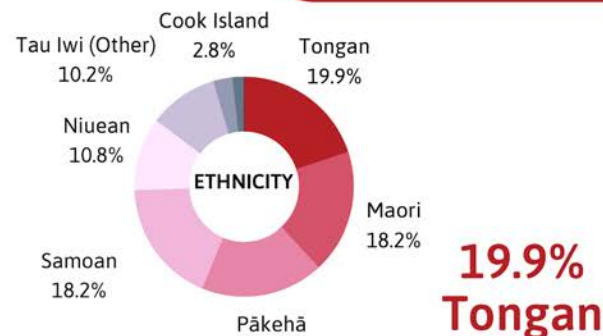
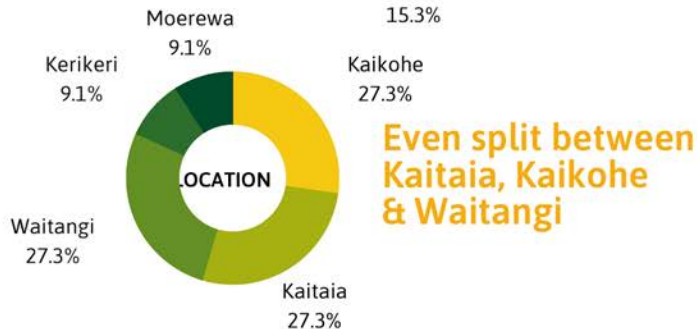
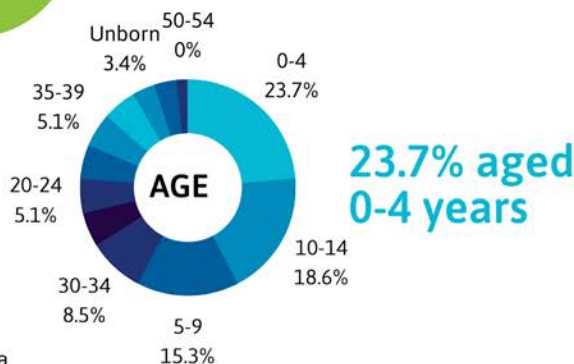
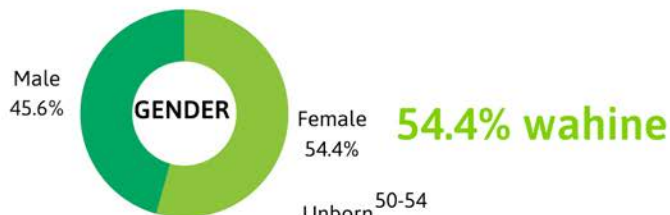


FONO MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

Working in Northland is economically very expensive, fanau are struggling which escalates into mental and physical violence. Fanau moves with times, for better or for worse with children being exposed to this everyday.



FONO NARRATIVE

MANA TANGATA | MANA MOTUHAKE

Gender: Tane

Age: 26

Location: Nil

Ethnicity: Tongan

Iwi/Hapū: Nil

Tamariki: One

SITUATION

Physical Assault, Psychological Assault, Verbal Abuse, Child Endangerment

ACTIONS INVOLVED

Counselling, Trauma Work, Skills Workshop, Cultural Engagement, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Behaviors Improved, Work Gained, Health issues Addressed, Mental Health issues Addressed, Outlook Improved, Engagement with Services Improved, Greater Involvement In Community, Increased Cultural Engagement

Ali is Tongan, partner is Mary, a Cook Island Maori with a daughter. Ali and Mary have a daughter named June. Ali moved to Aotearoa from Aussie to find a new life.

He found Mary and lived with her and her daughter. Before they had their daughter June, Ali had been through verbal abuse and up to a time he was psychologically affected by repeated statements and started to react by hitting her. He thought that violence would stop the arguments but it escalated resulting him relocating to Kaitaia. Ali got a job at Gas station and was able to move out of his brother's house and rent at a motel in Kaitaia. The Fono whānau resilience received a referral from the manager of the Hotel and wanted us to have a talk. Ali consented to the referral and we started to work alongside him.

He was happy to do the whānau resilience program and was also introduced to the concept of Tokanga mo Falehanga; gardening, sewing, self-reliance. While working with Ali, he opened up about what he had been through. He was also looking for a second job so he could manage with his rent. He was staying in a one bedroom that cost \$350 weekly and his goal was to save enough money to get a bigger place.

A friend informed Ali that Mary had moved to Kaitaia with the girls. Mary made contact and allowed the girls to see him once a week. After a while Mary asked Ali to move in with them. Ali told her his mother was coming soon and he wanted her to stay with him. Ali agreed and was happy for the grandma to spend time with her mokos. Ali moved in, his mother came and they were happy for a while.

Whānau resilience kaimahi were introduced to Ali's mum, she stated she was happy when Ali told her that he was working on his emotions and he knew what he did was not good, and would continue to participate. Kaimahi invited her to joined in too, and she said she'd let Kaimahi know. After a few weeks Ali realized Mary's behavior had changed and violence was on and off, but he was trying to talk to her by taking her for a ride. There was a time where Ali tried to walk away. She smashed the house then Ali decided to ring the police and his mother got the girls and took them out.

Whānau resilience Kaimahi referred Ali to Te Rarawa social services for counselling, and Fale Pasifika for help to fix what Mary had broken in the fale. Having that extra support from community connection strengthen whānau resilience and support change.

FONO NARRATIVE CONT'D

Ali put June into childcare and mother prepared them for school in the morning. Ali got his second job at a fast food outlet. Ali filed protection order (PO) against Mary. Mary was furious, she went to the house and was in a violent state. Ali called the police again. Mary's mum and brother came to confront Ali, Ali reluctantly let their older daughter to go with them.

Ali's mum is helping Ali look after his daughter. Ali found that being in the whānau resilience program had slowly changed his behavior. They were against the covid19 vaccination but after a while they got involved in the Pacific island covid19 vaccination drive and were all vaccinated. They participated in the Tongan/Rarotonga/Maori language week. Ali's mum decided to start a little business by making fruit drink (otai) and sell it by the road. She also planted some vegies, kumara, taro, and tomatoes at the back. While working with Ali, his mother talked about her life where she realised she had been abused by her husband. She talked to Ali about it and they worked their way around what came from the program. This gave them the skills and confidence to address issues with their family. They had video call with fanau in Aussie.

It brought to their attention what their mother had been going through. She had been in a traumatised relationship with their father for years, something that they thought was normal in their family home. It came to a stage where Ali no longer need the support from Te Rarawa. Ali felt that he was more comfortable working with the whānau resilience program.

Another zoom with his family in Aussie Ali asked their father to seek counselling from their church as they have their own counsellors. Ali wanted his dad to understand that his mum would not go back to Aussie unless his dad sought counselling.

Working two jobs became very hard for Ali so he decided to quit his job at the gas station and just work at a fast food outlet where he became the manager. He is getting more involved with the Tongan community and very much support child care his daughter Jubne is attending.

Ali now has a new partner with 2 sons. There are 6 in his household now and they are happy. During this time, his mother had overcome some emotional issues she was going through and they both acknowledged that the support and guidance from the whānau resilience program helped healed the trauma they were going through. Things are working well for their family now. Ali stated that if his mum decides to go back to Aussie his family will be leaving Kaitia and find somewhere fresh to live.

The Pacific Island Basketball tournament last year was held in Kaitia. The team stayed at the Waimanoni marae in Awanui. Ali and his family supported the tournament by getting involved in the catering, looking after their stay, and cheering at the games. The vegies from their garden were donated to help with the catering. Relationship with Ali's ex-partner is better as they have a respectful communication now. His daughter used to talk to her mum twice a week through zoom. Things have worked out better now and they zoom once a week. His daughter's mum trusts his partner and they are all getting on well. Concept of Tokanga mo Falehanga/ gardening and sewing/ self-reliance will continue as it helps family daily usage and saves a lot.

Ali came a long way and his willingness and determination to go through with the program helped him and his family. They have a good and healthy relationship and are happy

*Names have been changed to protect privacy

FONO NARRATIVE

MANA TANGATA | MANA WHĀNAU

Gender: Wahine

Age: 27

Location: Nil

Ethnicity: Samoan

Iwi/Hapū: Nil

Tamariki: Six + one on the way

SITUATION

Physical Assault, Intimidation,
Meth, Child Endangerment

ACTIONS INVOLVED

Crisis Response, Liaison Police,
Counselling, Cultural Engagement.

OUTCOMES

Addiction Addressed, Health Issues addressed, Mental Health issues
Addressed, Outlook Improved, Greater Involvement In Community

Cara was self-referral. Cara was a sexual abuse victim. She is 27 years old with 4 children ages between 1 – 8 and relationship with her partner is unstable (on and off). She went through a lot of sexual and psychological assault from her partner. Her 5-year-old daughter was sexually abused by a very close and trusted friend. Police were involved.

Cara moved from Auckland and lived with her maternal nena in Kaingaroa, Kaitaia. Her partner stayed and work in Auckland. Cara asked for help while she was living with her nena. Home visits started with whānau resilience Kaimahi. Cara's nena was present during home visit and proud of her grand-daughter's willing to move forward and ask for help when she really needs it. After working through the concepts of Falehanga, Cara utilised their big section with vegetable gardens. She also planted kumara and taro to eat daily and save money. Children also helped and enjoyed working outdoors with their mum in the garden. They learned to appreciate eating what they planted. Their harvest was shared with their neighbours.

Kaimahi made a referral to Whānau Ora with Fale Pasifika for resources like a sewing machine so Cara could learn to sew clothes for her and her children. This would also save money on buying clothes. A referral was sent also to Kaitaia Budgeting service to help Cara budget her spending wisely. A referral for counselling was discussed but Cara and her Nena declined as they felt more comfortable talking with the kaimahi. Nena vouched that she has seen progress in her granddaughter since working with Kaimahi.

Cara and her children were involved with the Tongan Language week. They participated in the singing and action items. They learnt to make craft and lei. During covid19 she made a poster with a message in Tongan 'Huhu malu'i = Famili fiefia' (Covid19 vacs = Happy family) and brought with them to fiefia night. She also made red and white outfits for the children to wear. Her grandparent also came along.

In October 2022 her partner Cara's partner came to visit the children. He stayed for a while and was happy to sit with Cara during home visit sessions with Kaimahi. With things went well with them, they considered moving to Auckland.

In November 2022, Cara rang and asked if she could be transferred to The Fono kaimahi in Auckland. Cara recorded a video showing her partner physically abused her in the car with the children in there. She showed Kaimahi the bruises from the abuse.

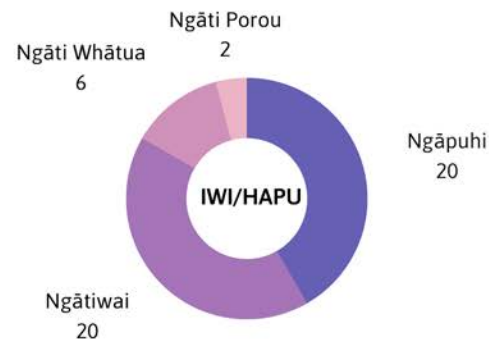
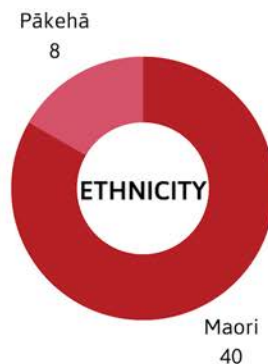
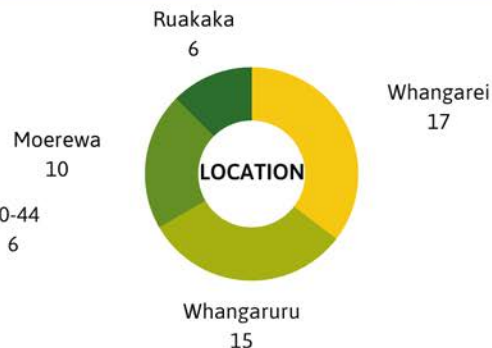
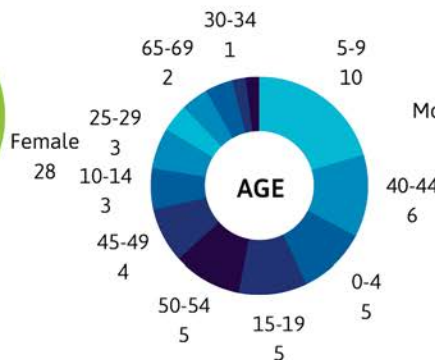
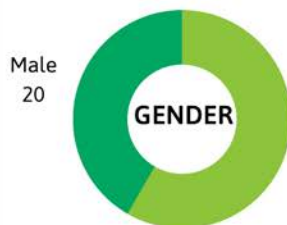
Sally (Cara's mum) contacted Kaimahi. She went to Auckland and picked up grandchildren. Sally is 45 years old. She is happy and willing to care for her mokopuna. Sally and Kaimahi were discussing about looking for a Drug and Alcohol facility for Cara, a discussion that needed to involve Cara. Hopefully she would agree so she could get better and able to look after children. Cara's goals are to live drug free, no violence, and have her children back with her.

*Names have been changed to protect privacy



NGA MANGA
PURIRI

- Based in **Whangarei**
- Regional specialists in Problem Gambling and addiction services in Te Tai Tokerau from Kaiwaka to Cape Reinga.
- Team consists of Dapaanz Practitioners, Registered Social Workers and Kaupapa Māori Practitioners.
- Services:
 - Wānanga
 - Rongoā
 - Maramataka
 - CBT (Cognitive Behavioural Therapy)
 - Havening
 - Motivational Interviewing
 - Group Work

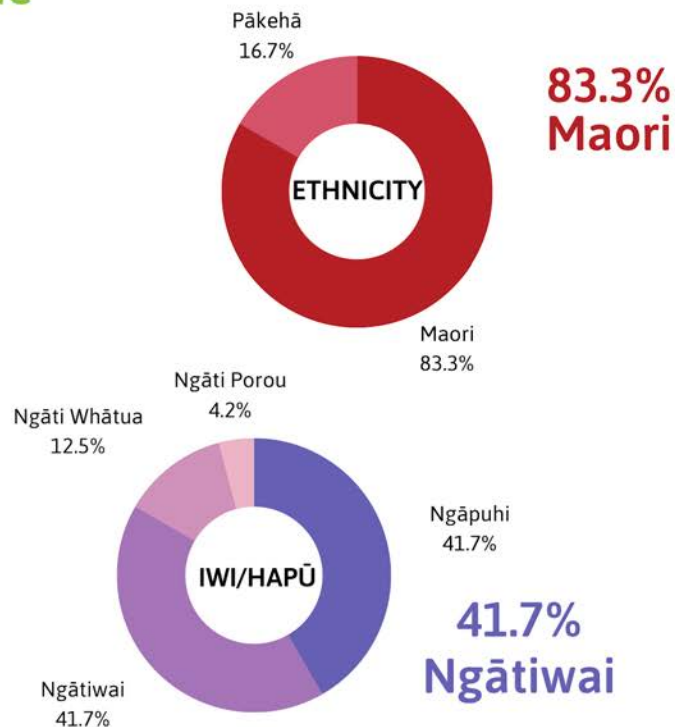
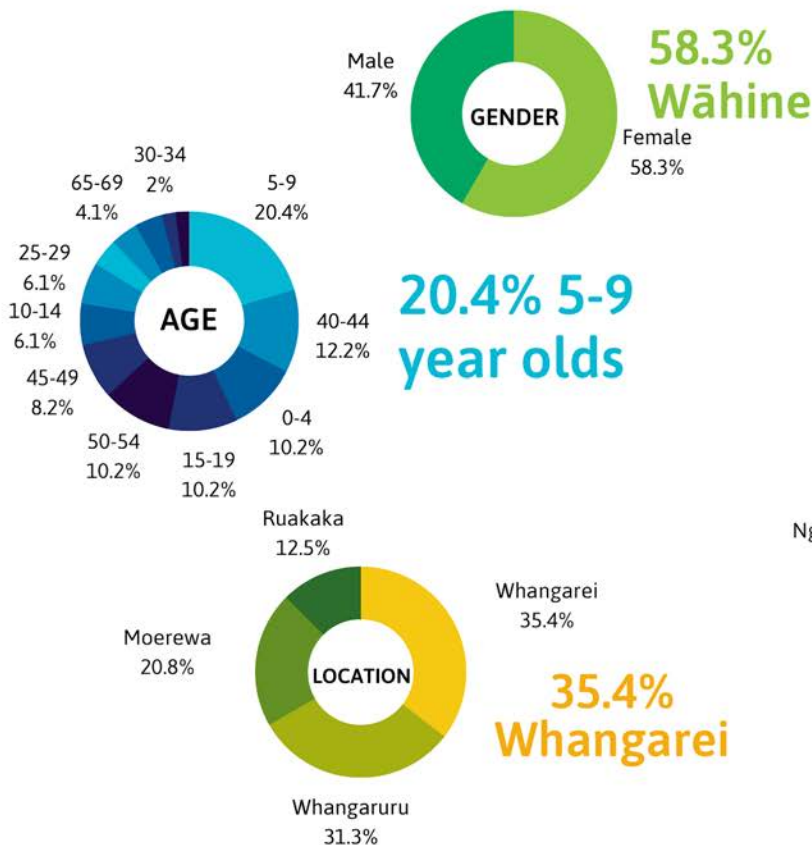


NMP MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

Increasing number of whānau affected by alcohol and other drug use including methamphetamine.



NMP NARRATIVE | MANA TANGATA | MATAURANGA

Gender: Tane

Age: 50

Location: Nil

Ethnicity: Samoan Maori

Iwi/Hapū: Nil

Tamariki: Nil

SITUATION

Gang Presence, Violence, Meth, Mental Health Issues

ACTIONS INVOLVED

Crisis Response, Counselling, Cultural Engagement

OUTCOMES

Crisis Situation Stabilised, Behaviors Improved, Addiction Addressed, Mental Health issues Addressed, Increased Cultural Engagement

Hone is a 50 year old tane, arrested on drug related charges and released on em- bail. Due to a combination of drug use and mental health issues, he experienced a psychotic episode.

The whānau did not want DAO involvement and called NMP for support the following day. Hone is an active gang member and struggles with his addiction. He has a violent past but wants to make changes.

Hone finds it difficult to engage with anyone outside of his 'whānau circles' however the 'in' for Hone was haka. He wanted to learn a haka and it was through the medium of haka, that he was willing to engage. In a relatively short time he was able to release some of the heavy energy he was carrying.

Each session of haka has had a therapeutic effect which has helped him through his crisis to stabilize. He has accepted that the use of methamphetamine adds to his paranoia and has commenced a recovery healing plan.

*Names have been changed to protect privacy

NMP NARRATIVE | MANA MOTUHAKE | ORANGA WHĀNAU

Gender: Wahine
Age: 40

Location: Nil
Ethnicity: Nil

Iwi/Hapū: Nil
Tamariki: Three

SITUATION

Physical Assault, Psychological Assault, Sexual Assault, Verbal Abuse, Intimidation, Meth

ACTIONS INVOLVED

Trauma Work, Skills Workshop, Cultural Engagement

OUTCOMES

Environment Changed, Addiction Addressed, Health issues Addressed, Children in alternative care, Outlook Improved, Increased Cultural Engagement

Tina is a solo Mum with a long history of abusive relationships. She has 3 children. One lives with her sister and the other 2 live with her parents.

Tina has been involved in criminal related activities to support her meth use and gambling addiction. She came looking for accommodation and eventually agreed to enter a 16 week rehabilitation programme.

Tina completed the programme and now does mentoring on a volunteer basis. Her parents have allowed her to have time visiting her children and this has made a huge difference to her wellbeing.

She is actively involved in ongoing skills based workshops to improve herself. Her key goal is to be reunited fulltime with her children and regain the trust of her whānau.

As a service we have been helping teach Tina how to utilize the maramataka and she has fully embraced this. As part of her lived experience mentoring she shares this knowledge with others. Tina is very passionate about this and she describes it as 'life changing'.

"Understanding Maramataka has been life changing!"

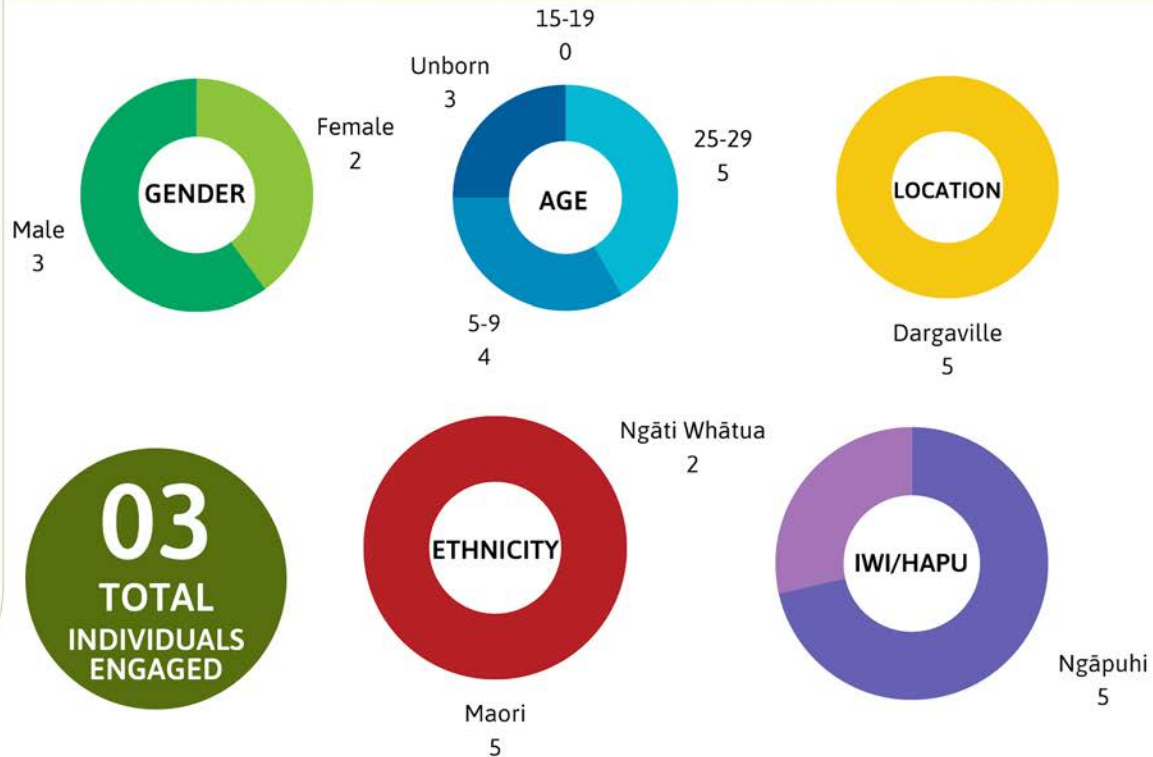
*Names have been changed to protect privacy



TE URI O HAU

TANGATA DEVELOPMENT LTD

- Based in **Whangārei & Dargaville**
- The guiding aim is to **achieve parity** for the hapu with NZ on the social status in health, employment, education and housing,
- Services include
 - **Family Start** home visiting programme
 - **Whānau Ora Kaiairahi** provide in-home support service to Whānau to achieve their aspirations in life
 - **Homebased Support Services** for Whānau who require access to support and information to cope with complex social, emotional or cultural situations.



TUOH MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

This period has been difficult with the Cyclone so focused has been primarily on that disaster and the recovery.

GENDER

Male
60%

Female
40%

**Tāne bias
60%**

15-19
0%

Unborn
25%

AGE

25-29
41.7%

5-9
33.3%

41% aged 25-29

LOCATION

Dargaville
100%

**100%
Dargaville**

ETHNICITY

Maori
100%

**100%
Maori**

Ngāti Whātua
28.6%

IWI/HAPŪ

Ngāpuhi
71.4%

**71.4%
Ngāpuhi**

TUOH NARRATIVE | MANA TANGATA | ORANGA WHĀNAU

Gender: Tane
Age: Nil

Location: Nil
Ethnicity: Nil

Iwi/Hapū: Nil
Tamariki: Two

SITUATION

Violence, Psychological Assault,
Verbal Abuse, Intimidation,
Alcohol, Marijuana

ACTIONS INVOLVED

Crisis Response, Crisis
Management, Counselling,
Trauma Work, Cultural
Engagement, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Re-Housed,
Behaviors Improved, Addiction Addressed, Work Gained, Outlook
Improved, Greater Involvement In Community, Increased Cultural
Engagement

Situation:

Whānau with two children under five, of island and Maori descent. Father is Maori and mother is islander. Prior to having children both were on drugs. Mother stopped and father continued. Parents were arguing and fighting while tamariki were around. Fighting began to increase, parents were not communicating, Financial pressures and cultural differences were having huge impacts on the already strained relationship.

Challenges / Barriers:

Different cultures, knowing who they are, parenting styles, financial pressures, communication, drugs, separation anxieties.

Impacts of not changing:

Breakdown of family, court proceedings, escalated violence, deportation.

Learning achieved:

Tane learnt on the marae, wahine taught at home, teaching aligned to both parties. In house Whānau mahi. Topics covered, the importance of whanaungatanga, Ko wai au, whakatauaki, karakia, mauri ora, impact of violence on whānau, alcohol and drugs impacts, communication styles, budgeting, differences from a Fijian and Maori perspective.

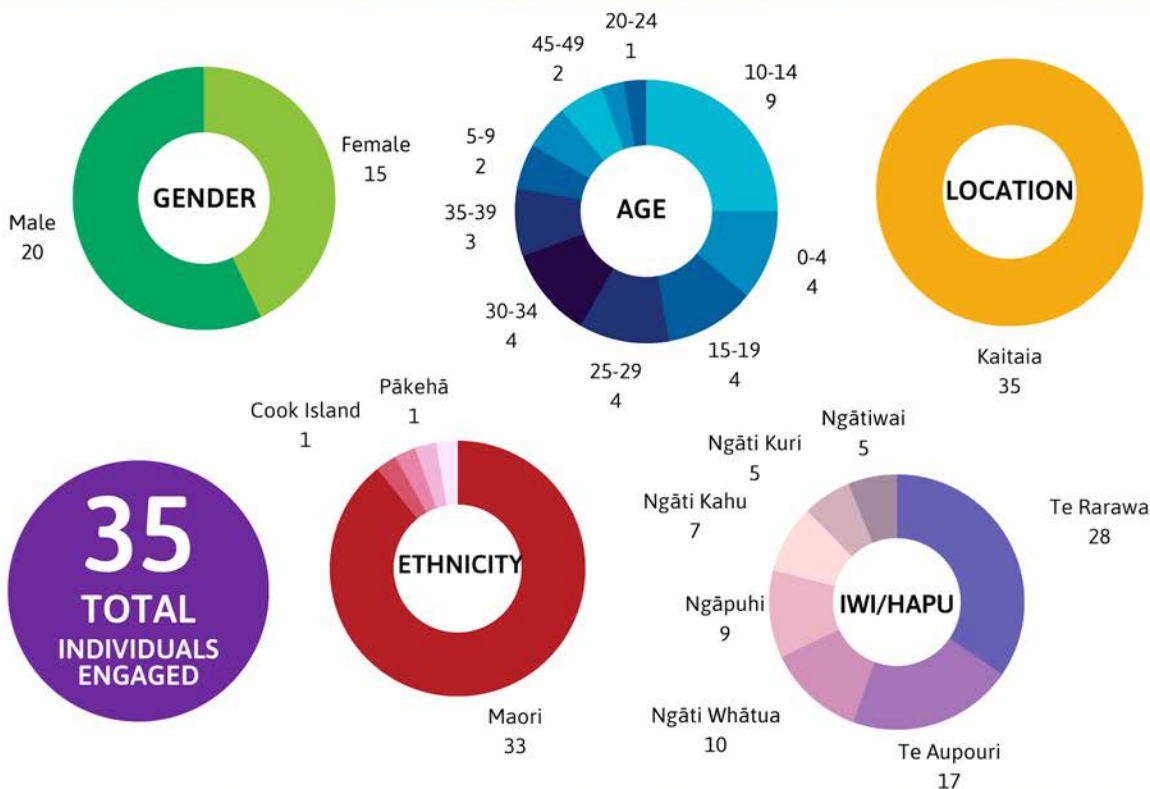
Whānau changes:

Wahine working from home, Tane has a full time job, live in nanny, children are settled, savings plan in place, parents communicating better, strategies in place for when disagreements happen. Parents have grown as a couple and they are spending more time as a whānau, which includes extended whānau at times.

*Names have been changed to protect privacy



- Based in **Kaitiāia**
- Mauri Social Services deliver services to support people impacted by or perpetrating family violence
- They currently provide **Bail Support Services** to men referred through the Department of Corrections as well as Whānau Resilience programs.
- Provides **tailored programs** for each client to build their capacity as contributing members of the community

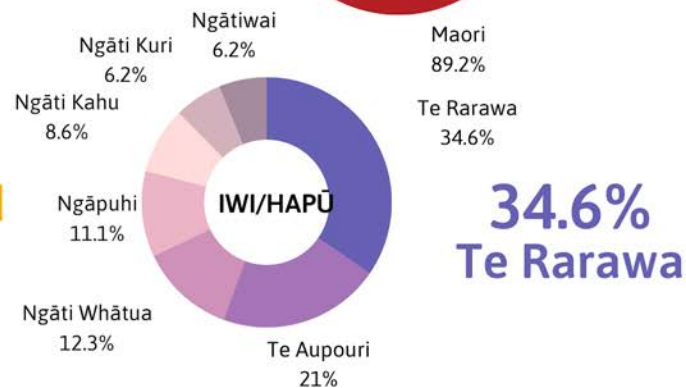
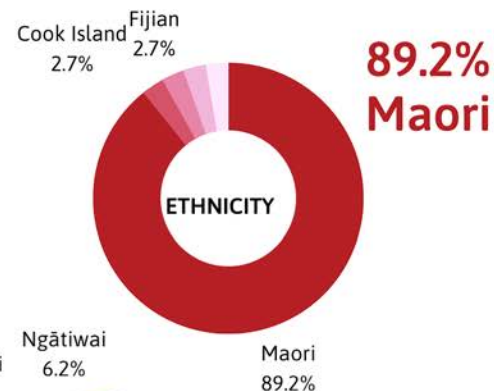
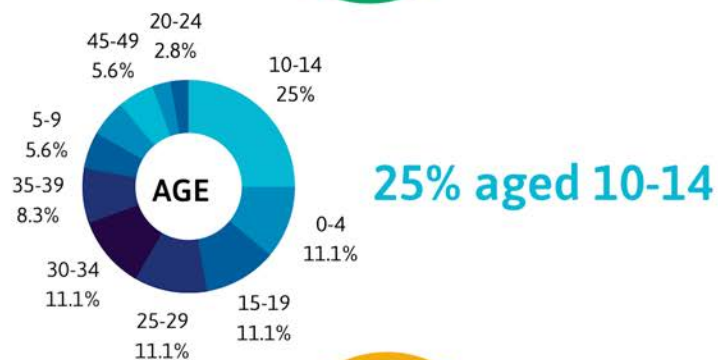
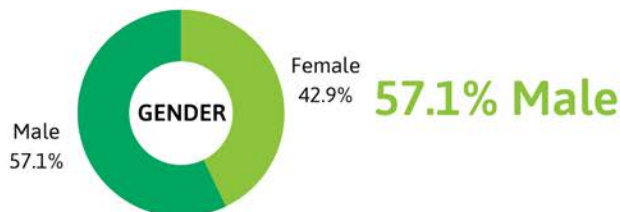


MAURI MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

More than half of the couples broke up during the last 6 weeks.
Self harm reports increased.



MAURI NARRATIVE | MANA TANGATA | MANA WHĀNAU | ORANGA WHĀNAU | MATAURANGA

Gender: Tane

Age: 39

Location: nil

Ethnicity: nil

Iwi/Hapū: nil

Tamariki: nil

SITUATION

Violence, Physical Assault,
Psychological Assault, Verbal
Abuse, Intimidation, Alcohol,
Marijuana, Mental Health Issues

ACTIONS INVOLVED

Crisis Management, Referral
Emergency Housing/Shelter,
Skills Workshop, Cultural
Engagement, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Work Gained, Outlook Improved

A has been a client with a different program. After indicating that they think their partner could benefit from joining that program also our kaimahi noticed a couple of red flags.

A came in one day and asked for extra assistance for their partner after an "argument." Whānau harm became apparent after this request. Both partners came to a hui to discuss what has been happening for them and what they feel are some of the underlying issues. They have both agreed that they want help to stay together.

A said that he didnt know how to tell people what was going on at home so he thought inviting his partner to the work programme might get them in the right space to get help.

While it's early days for them, we acknowledged his courage to find a way to get help. They both have a "sprint" program they are working on to achieve small wins on their whānau resilience journey.

MAURI NARRATIVE | MATAURANGA | MANA MOTUHAKE | ORANGA WHĀNAU

Gender: Tane
Age: 31

Location: nil
Ethnicity: nil

Iwi/Hapū: nil
Tamariki: nil

SITUATION

Other Crime Present, Psychological Assault, Verbal Abuse, Intimidation, Entrapment, Meth, Alcohol, Self-harm

ACTIONS INVOLVED

Crisis Response, Crisis Management, Referral Medical, Referral Emergency Housing/Shelter, Counselling, Trauma Work, Cultural Engagement, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Addiction Addressed, Mental Health issues Addressed, Engagement with services Improved,

This whānau have been with us on and off for several years. They engage and do well then disengage and get in trouble. Most recently meth use and self harm have come back up for them. They are well equipped with tools to cope including matauranga/ rongoa Māori.

They have returned to us this time with a wrap around plan of how to deal with the immediate situation but want to be open to ongoing support when they feel like they are doing well (as that is normally when it goes wrong for them).

We have likened this scenario to only taking antibiotics when the infection is serious, and then not finishing the course as you get better. They are working well on relationship building with lots of positive activities to do as a family and as a couple but have noticed that they have very few friends left.

They have identified that the primary problem is a methamphetamine addiction because life is always manageable for them until meth is involved.

WHĀNAU VOICES

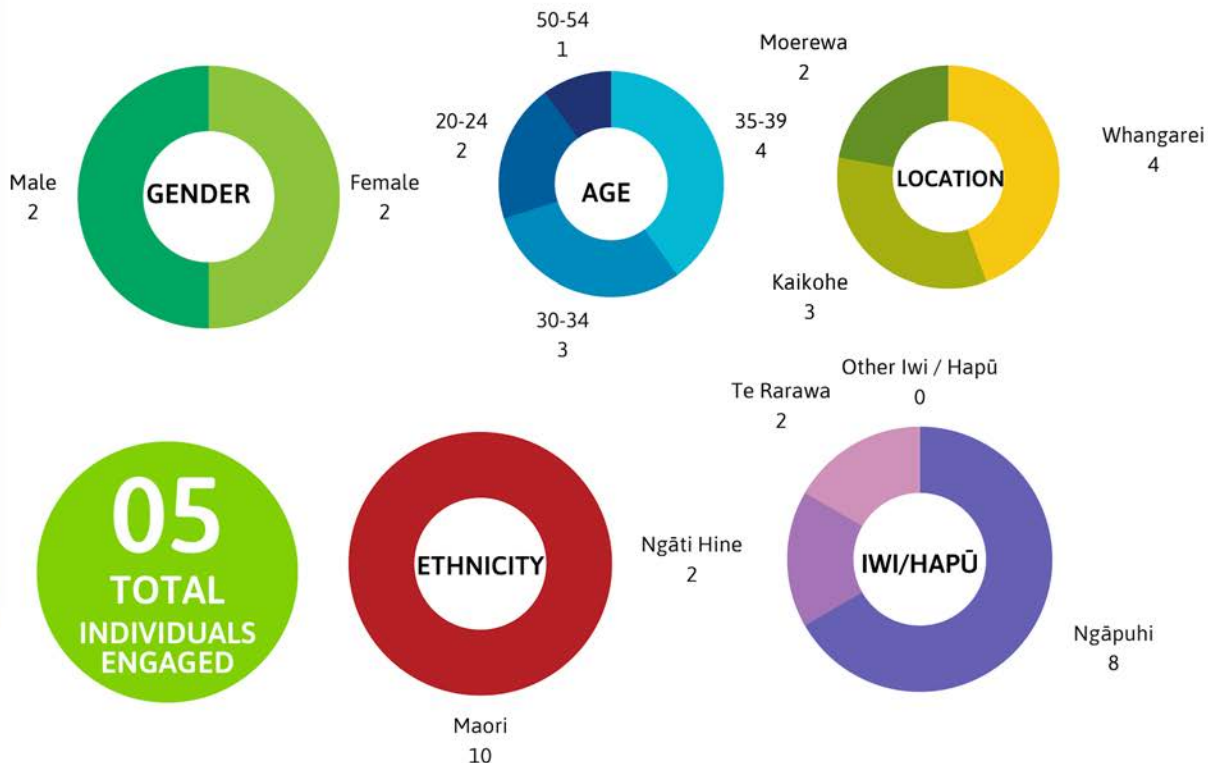
Thank you for talking real and never sugar coating stuff. Sometimes I feel like I go to social services to help them feel like they're doing their job. With you I know you will only put in what I do so I don't muck around or waste your time talking shit cos you see right through it.

My tāne has never had a positive male role model. he gets that from you because he sees you being healthy, with a strong family, no gang connections, not smoking just being the kind of person he wants to be. He is excited to go to Mauri and trusts you with stuff he has never talked to anyone else about because he knows you've been there, and you got out.



te whare

- Based in **Kaitiaia**
- A kaupapa Māori social service provider who has developed an indigenous social services practice model 'te kawa o te marae' to embed tikanga Māori (Māori culture) as a solution for whānau to establish pathways to wholeness and wellbeing.
- Services:
 - professional counselling, programmes
 - social work advocacy services

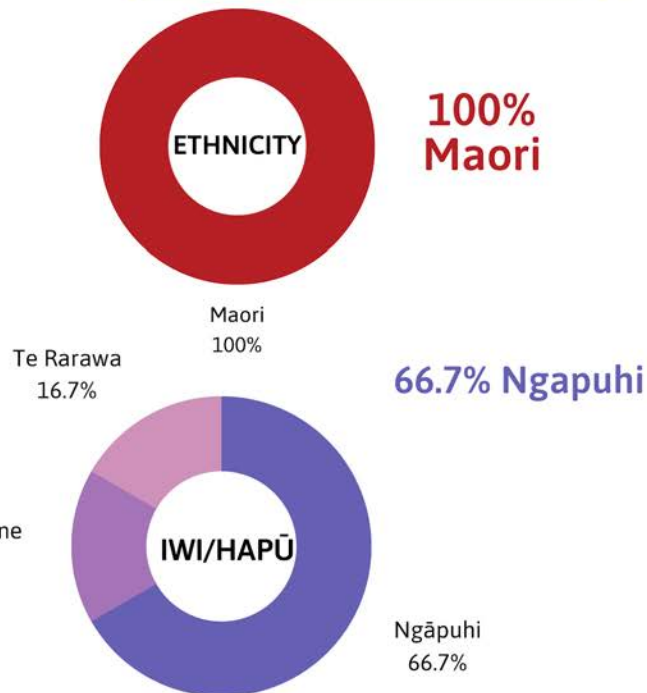
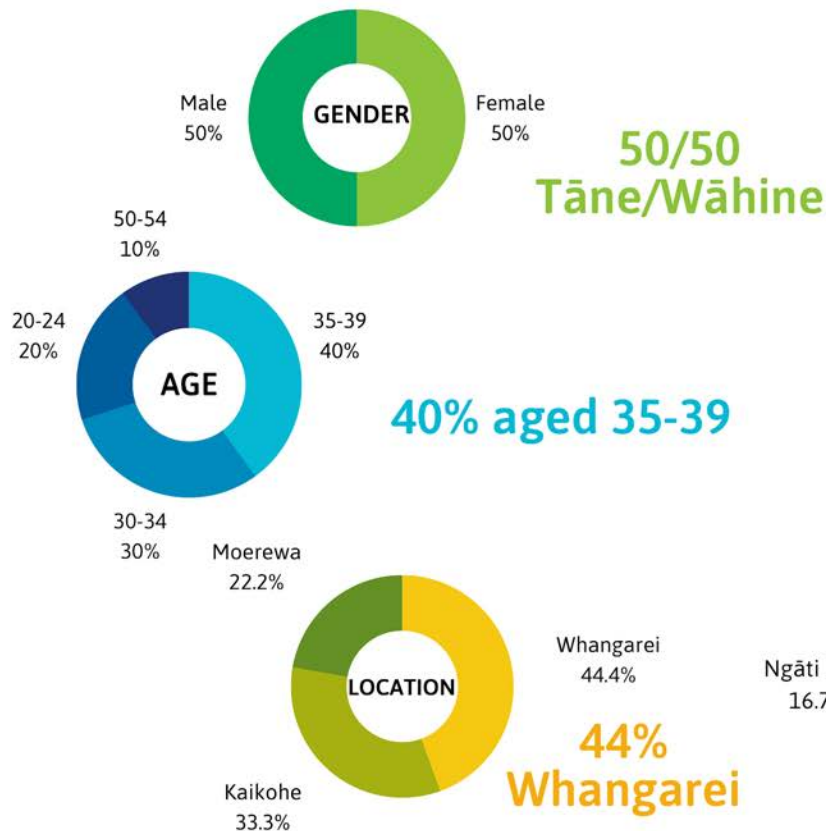


TWROM MAHI BY PERCENTAGE



KANOHI KI TE KANOHI INSIGHTS

Have noticed that the age of whānau engaging is around the 21-36 area, and whānau groups are increasing.



TWROM NARRATIVE | MĀTAURANGA | MANA MOTUHAKE

Gender: Wahine
Age: 36

Location: nil
Ethnicity: Māori

Iwi/Hapū: Te Rarawa/Ngāpuhi
Tamariki: Two

SITUATION

Violence, Physical Assault, Verbal Abuse, Intimidation, Alcohol, Mental Health Issues

ACTIONS INVOLVED

Crisis Response, Referral Emergency Housing/Shelter, Counselling, Trauma Work, Case Work Session

OUTCOMES

Crisis Situation Stabilised, Re-Housed, Mental Health issues Addressed, Children in alternative care, Engagement with services Improved, Caseworker Attached

Presenting Issues:

Client is in a relationship and has 4 step - children. There have been allegations and disclosures of physical abuse and verbal put downs by client towards his oldest stepchild and stepdaughters. Has issues of communication and history of violence towards his partner. Has been struggling with past issues that is impacting on his relationship. Does have a problem with drugs & alcohol.

What was the situation when we engaged with the whānau?

Communication and relationship issues between stepchildren and stepfather. Which is impacting on the relationship between mother of children and stepfather. Daughters and oldest son appear to be impacted negatively by the relationship between their stepfather and mother. Allegations of physical abuse against their mother by client.

What processes did you go through with them?

- Assessment completed to identify needs and support for whānau
- Assess safety of children and Partner, what supports need to be in place to ensure children safety is paramount.
- Work with whānau to put safety plan in place

- To have regular engagement with Counselling, Non-Violence programme and parenting programmes
- Address past unresolved issues that have been impacting on him

What was the outcome?

- Has engaged with programmes that supports him to address and resolve past impacts
- Working towards reconciliation with children and partner
- Addressing D&A issues, engaging with AOD services.

Did you work with any other organisations whilst engaging with the whānau?

Lawyers, Non-Violence Programme, Parenting Programme, Counselling services

TWROM NARRATIVE | MĀTAURANGA | MANA MOTUHAKE

Gender: Wahine

Age: 36

Location: Nil

Ethnicity: Māori

Iwi/Hapū: Ngapuhi

Tamariki: Two

SITUATION

Other Crime Present, Violence, Physical Assault, Verbal Abuse, Intimidation, Mental Health Issues

ACTIONS INVOLVED

Liaison Police, Counsellor, Skills Workshop Cultural Engagement, Case Work Session

OUTCOMES

Re-Housed, Behaviors Improved, Mental Health issues Addressed, Court Proceedings Completed, Children in alternative care, Engagement with services Improved, Greater Involvement In Community, Increased Cultural Engagement

Presenting Issues:

Dealing with violence, 1 child being removed from her care, relationship breakdown, unresolved trauma, partner being charged with assault on a child, need emergency housing, has had multiple FH incidents, mental well-being is unstable.

What was the situation when we engaged with the whānau?

Family Harm episodes, physical abuse tamariki by the partner, trust/jealousy issues. Using physical means to discipline the tamariki. Past trauma, family violence. Physical, emotional, verbal abuse identified may be other present to be further assessed. Relationship breakdown that was creating conflict between her and partner, has past trust issues that she hasn't dealt with. Is still dealing with partner being charged with child assault, has been disciplining her child (partner is not the father) with physical hitting, this is before the Court and facing charges. Child has been removed from their care and placed with whānau, until issues have been addressed and supports in place

What processes did you go through with them?

- Assessment to be completed to identify the needs
- Priority areas to be addressed, safety of the children, address conflict between parents, look at parenting progs, counselling for past trauma, Anger Management, housing solutions

- Identify supports that need to be in place to help whānau through the issues identified
- Partner to work on his anger and attending non-violence prog, parenting programme, learning new strategies of how to deal & cope with anger in an appropriate manner without violence.

What was the outcome?

- Is engaging with support services within the community to address all areas of concern
- She has worked well with services and got her child returned to her care because of all the work that she did to address and overcome her issues.
- Partner was given supervision and Bail conditions, with a lot of support he addressed issues of anger, parenting, and was able to learn about open & clear communication alongside rebuilding trust with his partner so they can eventually be reunited as a whānau.

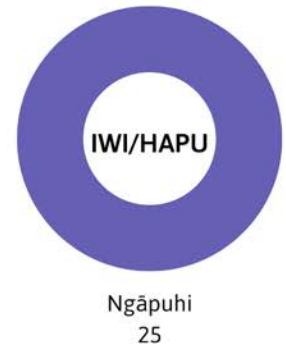
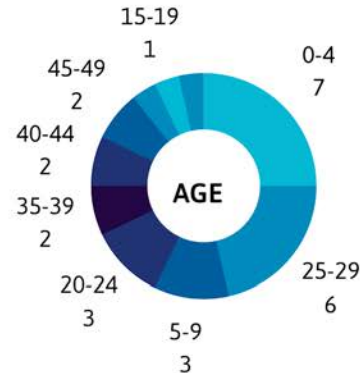
Did you work with any other organisations whilst engaging with the whānau?

- Lawyers, Non-Violence Programme, Parenting Programme, Counselling services, Courts



Te Hau Ora O Ngāpuhi

- Based in **Kaikohe**
- Delivers programmes that contribute to achieving optimal outcomes for whānau.
- Area covers middle Far North from South Hokianga through to Mangakāhia, across to the Bay Of Islands and down to the South-Western Whangārei district.
- THOON provides a wide range of services ranging from Community Outreach Services to Meals on Wheels, Emergency Housing, Taitamariki Transition and much more.



THOON MAHI BY PERCENTAGE



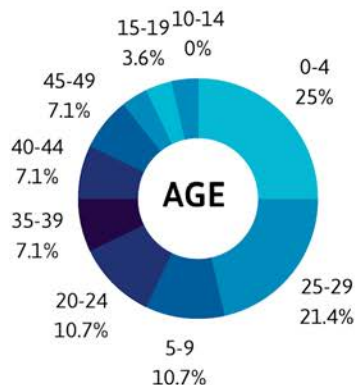
KANOHI KI TE KANOHI INSIGHTS

No great success can compensate for failure in the home. E kore e taea e te angitu nui te utu mo te kore o te kainga

**Male skew
56%**



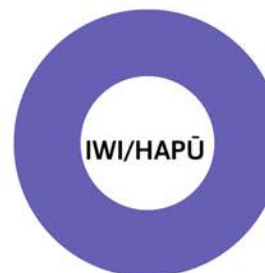
25% aged 0-4



NA



100% Maori



100% Ngāpuhi

THOON NARRATIVE | MANA TANGATA | MANA MOTUHAKE | ORANGA WHĀNAU

Gender: Wahine
Age: 39

Location: Waima
Ethnicity: Māori

Iwi/Hapū: Ngati Hau / Ngati Kaharau
Tamariki: 17yrs, 12yrs, 11yrs, 6 & 4yrs.

SITUATION

Physical Assault, Psychological Assault, Verbal Abuse, Intimidation, Neglect

ACTIONS INVOLVED

Crisis Response, Crisis Management, Counselling, Trauma Work

OUTCOMES

Crisis Situation Stabilised, Environment Changed, Re-Housed, Behaviours Improved, Caseworker Attached, Greater Involvement In Community.

SITUATION

Violent relationship, physical assault, mental and verbal abuse. Female was a self-referral to THOON when she came into the office and declared that she needed support to leave her husband of 13 years and start again. She has had enough of the constant arguments, put downs, and having no kai to last the week. Victim is of the opinion that her husband is spending all their money on a Meth addiction as she alleges that her husband is on Methamphetamine. Her children are constantly subjected to the arguments. Subsequent to the constant abuse to herself is the abuse directed towards her older son who is not a biological child to her husband.

LIVING SITUATION

The home they lived in belongs to her husband's family along with the land and therefore she has no ownership or personal entitlement.

WHĀNAU MAKEUP

There are 5 children in the home 4 of which are her and her husbands and the elder male the result of a previous relationship.

FINANCIAL SITUATION

Although there are 2 incomes in the home, Victim has made it very clear that he does not contribute to the household. She pays all of the accounts and stocks the home with Kai.

ACTIONS MOVING FORWARD

- Victim has held a whānau hui to seek supports for herself and her children, resulting in the offer of her father to get a cabin on his property temporarily until she is able to source a home of her own.
- Seek protection order for herself and her children. - Gain home of her own
- Eventually seek full custody of the children.
- Victim moved out of her whānau home and into a motel until she was able to get the cabin on her father's property. Victim was proactively making attempts to find her own home however was able to gain a bond for a 16-foot caravan for herself and her children which has more amenities than the cabin she looked at.

THOON NARRATIVE | MANA TANGATA | MANA MOTUHAKE | ORANGA WHĀNAU

CURRENT SITUATION

- Victim has registered for Social Housing and engaged with Whānau Ora to develop a plan for herself and her children.
- Currently registered to get help with the trauma she and her children have suffered.
- Visitation has been organized for the children and their father.
- She had reconnected positively with her own family which previously was strained and connected to Drugs, Alcohol and abuse.
- Victim is working full time and has started to engage with the local community Socially and in an effort to create a trusting circle of friends.
- Counselling for herself and getting used to living as a Single Parent.
- Safety plan and protection order in progress.

OUTCOMES

- Victim is a lot happier and assertive.
- Has begun developing a close relationship with all of her children and is positive about where she wants to go to moving forward.
- Being able to live without fear and knowing that the future is brighter and that she is making the decisions regarding the progression of their daily lives has been one of the most liberating aspects of this victim's journey so far.
- Violence free and no arguments over any little thing.
- There is still the Protections order to finalize, and the counselling continues to occur.
- Still awaiting housing however at this moment in time she and her children are warm and dry, comfortable and together in a violence free.
- Victim will be attending Financial Mentoring as there are other avenues in which she will be able to purchase her own home.
- Progress continues...



The Brown Table
Building whānau resilience. *Together.*

Report created by Pikau Digital